



YEAR BOOK

2018 - 19

NATIONAL ACADEMY OF CUSTOM, INDIRECT TAXES AND NARCOTICS





NATIONAL ACADEMY OF CUSTOMS, INDIRECT TAXES & NARCOTICS

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“The weak can never forgive. Forgiveness is an attribute of the strong.”

– Mahatma Gandhi



FROM THE DESK OF PRINCIPAL DIRECTOR GENERAL

It gives me immense pleasure to present the Annual Year Book of National Academy of Customs, Indirect Taxes and Narcotics (NACIN) for the year 2018-19 before you. The Annual Year Book inscribes NACIN's impressive performance in a wide spectrum of capacity building activities during the year.

As an apex training institution of Government of India for capacity building in the areas of Customs, Indirect Taxes and Narcotics, NACIN's flagship program is induction training of directly recruited IRS (C & CE) officers. NACIN is the premier training institute of the Government of India to implement the international co-operation for capacity building in Customs and Narcotics matters. NACIN's recognition as a Regional Training Centre of World Customs Organization for the Asia-Pacific Region is a mark of its ever growing international recognition. NACIN has also been identified and partnered by many international bodies such as UNODC, UNEP, ADB etc. for capacity building activities in Customs and Narcotics matters.

NACIN has always been striving for excellence in its mandated areas and has shown outstanding performance during the year. NACIN designed and executed an extensive training programme for skill upgradation and capacity building so as to ensure smooth implementation of GST, one of the largest tax reforms of India. Further, NACIN has also created a large number of GST training resources such as FAQs, Flyers, various training PPTs, e learning modules and GST updates. Besides training the Tax Officials of the Centre and the States, NACIN also organized various awareness workshops for the officers of Central Government Ministries/Departments & PSUs.

Apart from capacity building activities, NACIN and its Zonal Campuses have taken many initiatives to make and keep their campuses neat and clean. All these efforts have ensured successful implementation of Swachh Bharat Mission by NACIN and its Zonal Campuses.

I would like to express my gratitude to all the officers and staff of NACIN for their persistent hard work and sincere efforts. I extend my best wishes to NACIN in its continuous journey towards Excellence in future also.

(Devendra Singh)

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EVOLUTION

In the year 1955, the then Central Board of Revenue decided to set up a Central Training School with a view to improve general efficiency of the Central Excise Service. The Central Training School started functioning from 01.10.1955 and over the years, it evolved into 'Directorate of Training' with the mandate to impart induction training to newly recruited IRS (C&CE) officers. In the year 1989, the name was changed to National Academy of Customs, Excise and Narcotics (NACEN) and recently with the advent of Goods & Services Tax (GST), it has been renamed as National Academy of Customs, Indirect Taxes and Narcotics (NACIN).

ORGANIZATION

The National Academy of Customs, Indirect Taxes and Narcotics (NACIN) is the apex institution of the Government of India for capacity building in the field of indirect taxation. Specifically, the training activities fall in the areas of Indirect Taxes (Customs, Central Excise, Goods & Services Tax) and Narcotics Control administration. The Headquarters of NACIN is located at Faridabad, Haryana in the National Capital Region. The Academy falls under the administrative control of the Central Board of Indirect Taxes and Customs (CBIC), Department of Revenue, Ministry of Finance, New Delhi.

NACIN is headed by the Pr. Director General who is an officer of the Indian Revenue Service (Customs & Central Excise) at the rank of Special Secretary to the Government of India. The Pr. Director General is assisted by a team of Principal Additional Directors General, Additional/Joint Directors General, Additional Directors, Deputy Directors and Assistant Directors.

NACIN's flagship programme is training of direct recruit IRS (C&CE) officers. Over the last two decades, NACIN along with its Zonal Training Institutes has been conducting professional training programme for direct recruit IRS (C&CE) officers. The year-long programme starts in the month of December each year, after completion of three months' Foundation Course of the officer-trainees at Lal Bahadur Shastri National Academy of Administration. Officer-trainees are trained in the administration of Customs, Central Excise and Goods & Services Tax (GST) through a combination of class room sessions and visits to various field formations across the length and breadth of the country. In addition, short visits are also organized to other prominent agencies and institutions such as Wildlife Institute of India, Coast Guard and S.V.P. National Police Academy etc.

The Academy also conducts Mid-Career Training Programs for senior officers of the Indian Revenue Service (Customs & Central Excise) at critical transition stages of their career progression.

In addition to the main campus in Faridabad, NACIN also operates from 18 other locations known as Zonal Training Institutes (ZTIs) located at Bengaluru, Bhopal, Chennai, Cochin, Delhi, Hyderabad, Kanpur, Kolkata, Mumbai, Patna, Shillong, Chandigarh, Jaipur, Vishakhapatnam, Bhubneshwar, Vadodara and Regional Training Institutes at Raipur and Ranchi. In most of these ZTIs & RTIs, NACIN conducts induction training for Group B (both Gazetted and Non-Gazetted) and Group C officers posted in jurisdictional Commissionerates.

NACIN also has a 'Centre of Excellence' at New Delhi for undertaking research and taking measures to improve CBICs functioning and public delivery and to identify future challenges and training gaps.

NACIN's Multi-Disciplinary School of Economic Intelligence (MDSEI) is located in Mumbai with a mandate to develop

capacity in the area of economic intelligence. It aims to become a Centre of Excellence in the Asian Region.

Each ZTI and CoE are headed by a Principal Additional Director General/Additional Director General assisted by Additional/Joint Director, Deputy/Asst. Directors and other support staff. Details of Sanctioned Staff are at Appendix-I.

In-service training programs are organized in the field of Customs, Goods & Services Tax (GST), Drug laws, Green Customs, Cyber Security, Anti-money laundering, Weapons of Mass Destruction, Fake Indian Currency Notes, Ozone Depleting Substances, Intellectual Property Rights, among other subjects.

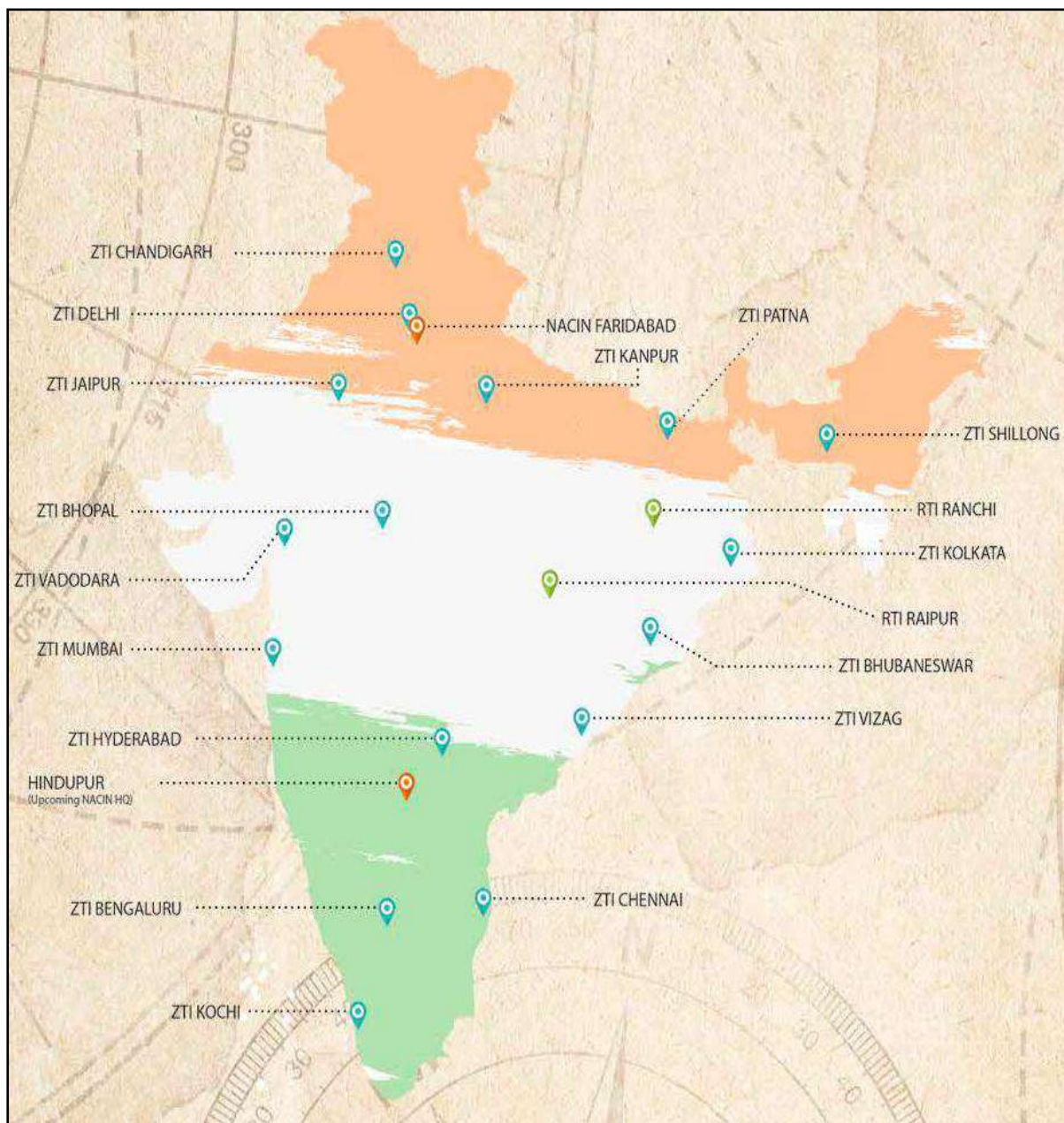
NACIN has played a key role in capacity building in the area of GST, enabling the field officers to develop requisite skills for keeping pace with the current international developments and the changing tax administration scenario in the country. In the GST era, NACIN is the only Academy of its kind in India that provides regular training to not only the officers and staff of CBIC, but also to GST officers/ officials of 29 States and 7 Union

Territories. NACIN has also been mandated to provide GST training to representatives of trade bodies and trade professionals. Thus, it will be catering to the training needs of around 70000 persons every year.

NACIN is a Regional Training Centre of World Customs Organization for Asia Pacific Region. Also, as a recognized centre for capacity building, NACIN conducts various programs in the field of environment protection in collaboration with the United Nations Environment Program. In addition, NACIN collaborates with the United Nations Office on Drugs and Crime (UNODC) for capacity building on drug law enforcement. NACIN has been identified as the training centre on Customs matter for the SASEC countries. The Government of India has entrusted NACIN with the responsibilities of knowledge exchange and experience sharing with various countries across the globe.

NATIONAL ACADEMY OF CUSTOMS, INDIRECT TAXES AND NARCOTICS

Geographic Locations of NACIN & its ZTIs in GST Regime



- Headquarters in Faridabad
- 16 Zonal Training Institutes (ZTIs) in Bengaluru, Bhopal, Bhubaneswar, Chandigarh, Chennai, Cochin, Delhi, Hyderabad, Jaipur, Kanpur, Kolkata, Mumbai, Patna, Shillong, Vadodara and Vishakhapatnam.
- 2 Regional Training Institutes (RTIs) in Raipur and Ranchi
- 1 Centre of Excellence (COE) in Delhi
- 1 Multidisciplinary School of Economic Intelligence (MDSEI) in Mumbai

1. OFFICER-TRAINEES (OT) CELL

Officer-Trainees Cell looks after the training requirements and needs of the newly recruited IRS officers.

2.INTERNATIONAL CO-OPERATION AND TRAINING (ICT) CELL

International Co-operation and Training Cell is engaged in capacity building of various foreign countries as well as Indian enforcement agencies under various MoUs with International organizations or on the request of the Ministry of External Affairs, Government of India. The courses are designed and executed according to the requirements identified by the participating members.

3. IN-SERVICE TRAINING (IST) CELL

In-Service Training (IST) Cell of NACIN, Faridabad organizes in-service advance & specialized trainings/courses/workshops on different topics of importance for Group 'A', 'B' & 'C' Officers of Customs and Central Excise Department/GST.

4. GST CELL

GST Cell of NACIN, Faridabad organizes various trainings on different topics of GST for Group 'A', 'B' & 'C' Officers of Customs and Central Excise Department/GST

5. NARCOTICS CELL

Under National Policy on Narcotic Drug and Psychotropic Substances, NACIN has been designated by the Government of India as the Nodal Agency for training of drug law enforcement in India. A separate Narcotics Cell has been created in NACIN Faridabad in March, 2018 to look after all aspects of Narcotics like policy, training, resource material, co-ordination with other agencies etc. and also to chalk out and deliver detailed training programme for the Departmental officers and also for the Drug Law enforcement officers of other Central and State Government Agencies.

6.MID-CAREER TRAINING PROGRAM (MCTP) CELL

Its mandate is to provide mid-career training to IRS (C&CE) officers at different phases of their career. It is a kind of refresher courses for officers to strengthen their administrative skills by exposure to modern managerial and administrative techniques taught by national and international management institutes of repute and international standing to prepare them to handle the responsibilities of higher level of management.

OFFICER TRAINEES (OT) CELL

The IRS (Customs & Central Excise) probationers undergo a 12-month induction training, which comprises of a combination of classroom training divided into basic Indirect Tax law modules and functional modules in the area of Customs, Central Excise, Service Tax, Goods and Services Tax and Narcotics and matters pertaining to Allied Acts. Other training modules include law, international trade, public finance and accountancy, administration, and training in leadership and public policy from a foreign university. The IRS (Customs & Central Excise) training has been revamped with more focus on participative approach in place of theoretical classroom training in order to make the trainees functionally competent with the skill sets required to discharge their duties. On completion of 12 months' training in the academy, the officers are posted in the field formations for on-job training as subordinate officers, before assuming the

independent charge of Assistant Commissioner. The training curriculum of the officer trainees is designed and reviewed regularly after taking feedback and inputs from various stake holders like trade & industry and the senior officers of the department to make the training more relevant with the changing needs of the time.

Further, a Memorandum has been signed with the National Law School of India University, Bengaluru to design and deliver a Law module for the officer trainees. A diploma is awarded to the Officer-Trainees by NLSIU on completion of the module.

For the purpose of exposing the new officers to international best practices in the field of Customs and Indirect taxation, visits are organized to international universities and institutions. The 68th Batch of OTs visited WCO Brussels, Customs Rotterdam, CBRA Lausanne and WTO Geneva.

IRS(C& CE) OFFICER TRAINEES - LAST 3 YEARS

IRS(C& CE) OFFICER TRAINEES - LAST 3 YEARS	
Number of OTs in the 68 th Batch	176
Number of OTs in the 69 th Batch	118
Number of OTs in the 70 th Batch	63

GENDER PROFILE

	68 TH BATCH	69 TH BATCH	70 TH BATCH
Female	27	24	15
Male	149	94	48
Total	176	118	63

EDUCATIONAL PROFILE

Sl. No.	Educational Qualification	68 th Batch	69 th Batch	70 th Batch
1.	B.E./B.TECH.	84	61	29
2.	M.B.B.S./B.V.S.C/B.D.S./M.S/M.D	26	15	4
3.	M.A./MCA	16	8	1
4.	M.B.A./PGDM	20	5	1
5.	M.SC.	4	5	2
6.	B.SC.	1	5	2
7.	MDS/MVSC/BVSC	3	-	-
8.	M.E./M.TECH.	-	5	8
9.	C.A/C.S.	1	4	1
10.	L.L.B./L.L.M.	6	4	2
11.	B.A./ B.Ed	8	1	7
12.	M.PHIL.	3	1	2
13.	PH.D	1	-	-
14.	B.COM.	1	1	4
15.	M.COM	2	-	-
12.	B.ARCH.		1	-
13.	Master of City Planning		1	-
14.	BS/MS	-	1	-
TOTAL:		176	118	63

STATE-WISE PROFILE

S.No.	State	68 th Batch	69 th Batch	70 th Batch
1	RAJASTHAN	27	16	12
2	BIHAR	17	6	4
3	MAHARASHTRA	18	16	9
4	TAMIL NADU	15	5	1
5	ANDHRA PRADESH	16	3	1
6	UTTAR PRADESH	10	18	7
7	DELHI	10	7	3
8	KARNATAKA	7	7	2
9	PUNJAB	7	3	6
10	TELANGANA	8	2	1
11	HARYANA	7	7	1
12	JHARKHAND	5	3	1
13	KERALA	5	5	4
14	WEST BENGAL	5	-	2
15	MADHYA PRADESH	4	8	3
16	CHANDIGARH	3	1	-
17	ODISHA	2	3	1
18	UTTARAKHAND	3	3	
19	GUJARAT	2	2	
20	JAMMU & KASHMIR	2	1	1
21	TRIPURA	1	-	1
22	CHATTISGARH	1	1	2
23	ASSAM	1	-	
24	PONDICHERRY	-	1	1
25	NAGALAND	-	-	-
26	MANIPUR	-	-	-
27	MEGHALAYA	-	-	-
28	MIZORAM	-	-	-
TOTAL		176	118	63

70thBATCH OF IRS (C&CE) OFFICER TRAINEES

The 70th Batch of officer trainees joined NACIN for their training on 17th December, 2018. Hon'ble Chairman, Central Board of Indirect Taxes, Shri S. Ramesh formally inaugurated the professional training of the batch.



LIST OF OFFICER TRAINEES OF 70TH BATCH OF IRS (C&CE)

1	Mr. Animesh Garg	11	Mr. Katkar Ajinkya Hari
2	Ms. Suchismita Kanungoe	12	Mr. Sameer Saxena
3	Ms. Singh Namrata Ac	13	Mr. Pankaj Kumar Mishra
4	Mr. Syam Nath S	14	Mr. Sandesh Lokhande
5	Mr. Anshuman Tripathi	15	Mr. Nitesh Gupta
6	Mr. Ajay Kumar Tadia	16	Ms. Ummul Kher
7	Mr. Shivam Sharma	17	Ms. Kriti Pandey
8	Ms. Anju	18	Mr. Salil Gopal Kansal
9	Mr. Aman Saxena	19	Mr. Ramakant Tiwari
10	Mr. Mallipudi Udaya Sri Rama Vinay	20	Mr. Chamarty M K Sarat Chandra

21	Mr. Parshant Singla
22	Ms. Prabhjot Kaur
23	Mr. Rahul Kumar
24	Mr. Mahaveer Rar
25	Mr. Lal Das
26	Mr. Satyaveer Singh
27	Mr. Maner Nashir Iqbal
28	Mr. Abdul Raheem A
29	Mr. More Dhiraj Vishwasrao
30	Mr. Amith MP
31	Ms. Swati Nokhwal
32	Mr. Ajay Bidari
33	Mr. Rishi Yadav
34	Mr. Prashant Dalmia
35	Mr. Prabhat Kumar
36	Mr. Dhamne Deepak Mahadev
37	Mr. Raising Rahul Shantaram
38	Ms. Veenu Kavaria
39	Mr. Dharam Veer Singh
40	Mr. Anil Raj R
41	Mr. Kumthe Sumit Baban
42	Ms. Garima Mali

43	Mr. Jitendra Kumar Meena
44	Mr. Suresh Kumar Meena
45	Mr. Shashikiran S
46	Mr. Dhruv
47	Ms. Lavanya Gupta
48	Mr. Ravikesh Tripathy
49	Ms. Soumya
50	Mr. Amandeep Singh Talwar
51	Mr. Junaid Ahmad
52	Mr. Amareshwar Singh
53	Ms. Shruthee Srinivasan
54	Ms. Shweta Garg
55	Mr. Sindhukush
56	Mr. Ashis Kumar Sahu
57	Mr. Imran Ahamad
58	Mr. Eltepu Seshu
59	Ms. Likhita V Umare
60	Ms. Nivdange Shweta Shankar Rao
61	Mr. Ranvir Singh
62	Mr. Vinod Kumar Meena
63	Mr. Apurba Swarnakar

PASSING OUT PARADE OF 68TH BATCH OF IRS (C&CE) OFFICER TRAINEES

The Passing out Parade of 68th Batch was held on 5th September, 2018 after the successful completion of approx 4 weeks Furbisher Course. On the occasion of Passing out Parade, the

outstanding probationers were awarded medals by Shri Shiv Pratap Shukla, Hon'ble Minister of State (Finance), Government of India.





The 68th Batch Officers Trainees with the President of India Shri Ram Nath Kovind at iconic Durbar hall of Rashtrapati Bhavan

VARIOUS MEDALS AWARDED TO OFFICER TRAINEES

In order to motivate Officer Trainees, NACIN awards various Medals, as detailed below, to Officer Trainees on successful completion of their probation:

S.No.	Medal	Being awarded
1	Finance Minister's Gold Medal	To the best Probationer in the Batch scoring highest marks in assessment.
2	Chairman's Gold Medal	To the Probationer securing highest mark in Departmental Exam.
3	Smt. Kaushalya Narayanan Memorial Gold Medal	To the best lady Probationer.
4	Director General's Gold Medal (w.e.f 2007)	To the Probationer based on DG's assessment
5	Shri T. P. Singhal Memorial Gold Medal (w.e.f 2009)	To the Probationer based on his /her contribution to NACIN besides performing well during the Probation.
6	Shri Gautam Bhattacharya Gold Medal (w.e.f. 2016)	To the Probationer securing highest marks in Service Tax.

For the award of Finance Minister's Gold Medal, following criteria are laid down:

Sl. No.	Item of Assessment	Assessment to be done by	Marks Allocated
1.	Overall Personality & Temperament	Course Director & ADG (Probs.)	60 Marks
2.	Attendance and Attentiveness in Sessions	Course Director & ADG (Probs.)	40 Marks
3.	Proficiency in Extra-curricular Activities	Course Director & ADG (Probs.)	30 Marks
4.	Attachments in Departmental Formations	Course Director & ADG (Probs.)	45 Marks
5.	Attachments in other Departments/Institutes	Course Director & ADG (Probs.)	25 Marks
6.	Performance in Departmental Examination	On the basis of Marks secured in Deptt. Examinations.	100 Marks
7.	Course Director's Assessment	Course Director	40 Marks
8.	Addl. Director General (Probs.)'s Assessment	Addl. Director General (Probs.)	60 Marks
9.	Director General's Assessment	Director General, NACIN	100 Marks
	TOTAL		500 Marks

The Chairman's Gold Medal is awarded to the Probationer who has passed the Departmental Examination, in full, in the first attempt and has secured highest marks in the same. Marks secured in Hindi are not taken into account.

For selection of lady Probationers for award of Smt. Kaushalya Narayanan Memorial Gold Medal (for Best Lady Probationer), the criteria is same as for award of the Finance Minister's Gold Medal, apart from the fact that the lady Probationer selected for award of this Medal should figure among the best ten (10) probationers in the batch.

Medal	Name of Officer Trainee
Finance Minister's Gold Medal	Mr. Vivek Anand
Chairman's Gold Medal	Ms. Amrita Jain
Smt. Kaushalya Narayan Memorial Gold Medal	Ms. Smriti Mishra & Ms. Neetisha Verma
Director General's Gold Medal	Ms. Parul Singhal & Ms. Arpita S
T. P. Singhal Memorial Gold Medal	Mr. Vijendra Kumar Meena
Gautam Bhattacharya Gold Medal	Mr. S Sathish Kumar

PROBATIONERS RECEIVING MEDALS FROM HONOURABLE MINISTER OF STATE(FINANCE)



Mr. Vivek Anand



Ms. Amrita Jain



Ms. Smriti Mishra



Ms. Neetisha Verma



Ms. Parul Singhal



Ms. Arpita S



Mr. Vijendra Kumar Meena



Mr. S Sathish Kumar

INTERNATIONAL CO-OPERATIONS AND TRAINING (ICT) CELL

NACIN is a premier academy not only for the officers and other stakeholders of India but also for participants from other countries and governments. NACIN has been recognized and accredited by various international bodies such as WCO, UNEP, UNODC, ADB and SASEC as an important institution of capacity building, in particular in the Asia-Pacific region. NACIN has signed a number of Memorandum of Understandings (MoUs) with these international bodies. Some of those are highlighted as under:

International Organizations	Collaboration Since	Details of cooperation
	2003	NACIN has been designated as UNEP Ozone Action Programme's Regional Capacity Building Partner & Collaboration Centre for "Green Customs" in the Asia Pacific Region.
 WORLD CUSTOMS ORGANIZATION	2004	NACIN is accredited WCO Regional Training Centre for ASIA Pacific Region.
	2008	NACIN has cooperation and exchange with Russian Customs Academy towards shared goals in training and scientific research through mutual exchange of faculty, experts and trainees
	2010	NACIN is UNODC's Regional Partner under Project XSA/J81 for "Strengthening Drug Law Enforcement Capacities in South Asia".
	2012	NACIN has collaboration with CTI Japan in the area of scientifically building up of training activities, exchange of expert and extending cooperation to each other in this matter.
 South Asia Subregional Economic Cooperation	2017	NACIN is designated as resource centre for SASEC countries by ADB to undertake reforms and capacity building in Customs matters.

DETAILS OF TRAININGS CONDUCTED BY ICT CELL IN 2018-19

NACIN is the Regional Training Centre of World Customs Organization (WCO). NACIN has also been recognized by several international bodies like UNEP, UNODC, ADB etc as the capacity building partner in the field of Customs and Drug Law Enforcement. Under the collaborations with aforesaid various international bodies and under bilateral cooperation of Government of India, NACIN conducts international trainings for officials of various foreign countries in the areas of Customs and Drug Law Enforcement. Details of such trainings conducted in 2018-19 are as follows:

1. Workshop on Precursor and Chemical Control for officials of Office of Narcotics Control Board (ONCB), Thailand:



NACIN conducted workshop on Precursor and Chemical Control for officials of Office of Narcotics Control Board (ONCB), Thailand from 17th - 20th April, 2018 at Faridabad. Six (6) officials from Thailand attended this workshop. During this workshop, various aspects of Precursor and Chemical Control was covered by the expert faculties. Participants were given practical demonstration and hands on training on testing of Narcotic Substances at CRCL, New Delhi. As per training curriculum, study tour to Taj Mahal was

also organized during the training programme.



2. Specialized Training Course on “Security of the Crossings and Borders” for Palestine Officers:



NACIN conducted Specialized Training Course on “Security of the Crossings and Borders” for Palestine Customs Officers from 16th -27th July, 2018 under ITEC programme of Ministry of External Affairs, Government of India Twenty Nine (29) officials from Palestine attended this training programme. During the training programme, various aspects of Customs Enforcement and Facilitation were covered by the expert faculties. Participants were also given exposure to functioning of Customs at Border at Integrated Check Post and Land Customs Station Attari. As per training curriculum, study tour to Taj Mahal was also organized during the training programme.



3. UNODC -WCO Container Control Training Programme for Afghan Officers:

NACIN, in association with UNODC and WCO, conducted Container Control Training Programme for Afghan Officers from 30th July-03rd August, 2018 at Faridabad. Eleven (11) officials from Afghanistan attended this training programme.



4. Train-the-Trainer Workshop on Green Customs for CBIC Officers:

NACIN, under the aegis of UNEP, conducted Train-the-Trainer Workshop on Green Customs for CBIC Officers from 20th -21st August, 2018. During this workshop, various multilateral environment agreements and role of Customs officers were discussed by the expert faculties. Eighteen (18) participants attended this workshop.



5. Workshop for South Asian Sub-regional Economic Co-operation (SASEC) Customs Administration on Trade Facilitation Measures for Authorized Economic Operators (AEOs):



NACIN, in association with Asian Development Bank, conducted Workshop for South Asia Sub regional Economic Cooperation (SASEC) Customs Officials on Trade Facilitation Measures for Authorized Economic Operators (AEOs) from 12th -14th September, 2018 at Faridabad. Three (3) officials from each member countries- Bangladesh, Bhutan, India, Maldives, Myanmar, Nepal and Sri Lanka participated in this training programme.



6. Specialized Training for Bangladesh Narcotics Officers:

NACIN, under the aegis of Ministry of External Affairs, Government of India conducted Specialized Training on Drug Law Enforcement for Bangladesh Officers from 20th-24th September, 2018 at Faridabad. During this training, various aspects of Drug Law Enforcement was covered by the expert

faculties. Participants were given practical demonstration and hands on training on testing of Narcotic Substances at CRCL, New Delhi. As per training curriculum, study tour to Taj Mahal was also organized during the training programme. Thirty (30) officials from Bangladesh attended this workshop.

7. Supervisory Officers workshop to combat illegal trade in HCFCs conducted at Amritsar:

NACIN, in association with the Ozone Cell, Ministry of Environment, Forest and Climate Change, Government of India, under aegis of UNEP, conducted Supervisory Officers workshop on combating illegal trade in HCFCs from 22nd -23rd October, 18 at Amritsar. Twenty Seven (27) officers from various enforcement agencies such as Customs, DRI, BSF etc attended this workshop.



8. Advance Licensing and Enforcement Exchange Training Programme:

In association with US Department of State, Advance Licensing and Enforcement Exchange Training Programme was conducted by Foreign Service Institute (FSI), New Delhi in association with NACIN Faridabad from 29th October to 2nd November, 2018 for 50 Customs officials and around 25 officers from other relevant enforcement agencies and stake holders (DAE, DGFT, DRDO, NACWC, Department of Chemicals, Department of Space and DBT). During the five (5) days training programme, various aspects of Export Control such as Elements of successful Export Control System, Commerce License Processing,

Licensing and Enforcement, Encryption Regulatory, Missile Technology Control Regime etc were covered by the expert faculties of U.S.A.

9. Workshop for South Asian Sub-regional Economic Co-operation (SASEC) Customs Administration on Trade Facilitation Measures for Time Release:



Workshop for SASEC Customs Administration on Trade Facilitation Measures for Time Release Study (TRS) was conducted by NACIN Faridabad in association with the Asian Development Bank from 26th to 27th November, 2018. Three (3) officials from each member countries participated in the workshop. During the workshop, various aspects of WTO Trade Facilitation Agreement and Time Release Study were covered by the expert faculties. Group discussion on the important issues in design and implementation TRS was held and presentation and recommendation was presented by each member on the discussion areas.

10. Specialized Training on Drug Law Enforcement for Myanmar Narcotics Officers:



A Specialized Training Course for officers of Drug Enforcement Division, Myanmar was conducted at NACIN

Faridabad from 3rd to 7th December, 2018 under the aegis of Ministry of External Affairs. Twenty five (25) officers from Drug Enforcement Division, Myanmar in this training. During the training programme, various aspects of Drug Law Enforcement were covered and presentations were given by the expert faculties. The participants were also taken to 1 day study tour to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.

11. WCO Regional Workshop on Transit:



NACIN Faridabad, being Regional Training Centre of World Customs Organization (WCO), organized WCO Regional Workshop on Transit at NACIN Faridabad from 8th to 10th January, 2019. In this workshop, various aspect of transit were covered by the expert faculties of WCO. This workshop was attended by 14 Customs officers from various countries of Asia Pacific Region such as Bangladesh, Cambodia, China, Indonesia, India, Lao PDR, Malaysia, Myanmar, Nepal, Papua New Guinea, and Vietnam. Representative from Asian Development Bank also attended the workshop.

12. Specialized Training Course for Bangladesh Customs Officers:



A Specialized Training Course for Bangladesh Customs officers was conducted at NACIN Faridabad from 28th January to 1st February, 2019 under the aegis of Ministry of External Affairs. Thirty (30) officers from Bangladesh Customs participated in this training. During the training programme, various aspects of Customs were covered and presentations were given by the expert faculties. The training programme comprised field visit to Inland Container Depot (ICD), Tughlakabad, New Delhi to see the functioning of Indian Customs and Single Window. During the training programme, the participants were also taken to 1 day study tour to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.



13. Training on Investigation and Control of Revenue Leakage for DRI Nepal Officers conducted at NACIN Faridabad from 11th to 15th March, 2019 (Batch 1) and from 25th to 29th March, 2019(Batch2):



Training on Investigation and Control of Revenue Leakage for DRI Nepal Officers was conducted at NACIN Faridabad in two batches from 11th to 15th March,

2019 (Batch 1) and from 25th to 29th March, 2019(Batch2) under the aegis of Ministry of External Affairs. 50 officers (25 officers in each batch) of DRI Nepal participated in the said training. During the training programme, various aspects of intelligence, search, seizure, interrogation, arrest, investigation etc were covered by the expert faculties. The training programme also consist mock exercises on recording of information, conducting search, preparation of Show Cause Notice for practical training of the subject.



14. Exposure visit of Customs officers of Laos:



Exposure visit of Customs officers of Laos was organized by NACIN Faridabad from 18th to 22nd March, 2019 in which six(6) senior officers from Laos Customs participated. During their visit, the Laos Customs officers were familiarized with functioning of NACIN and working of Indian Customs at ICD Tughlakabad, Air Cargo Complex, Delhi and Land Customs station Attari. The Laotian officers were also taken to Agra to visit world famous Taj Mahal as part of course curriculum to familiarize them with Indian culture and history.

15. Commodity Identification Training (CIT) “ToT” workshop conducted by U.S. Department of Energy:



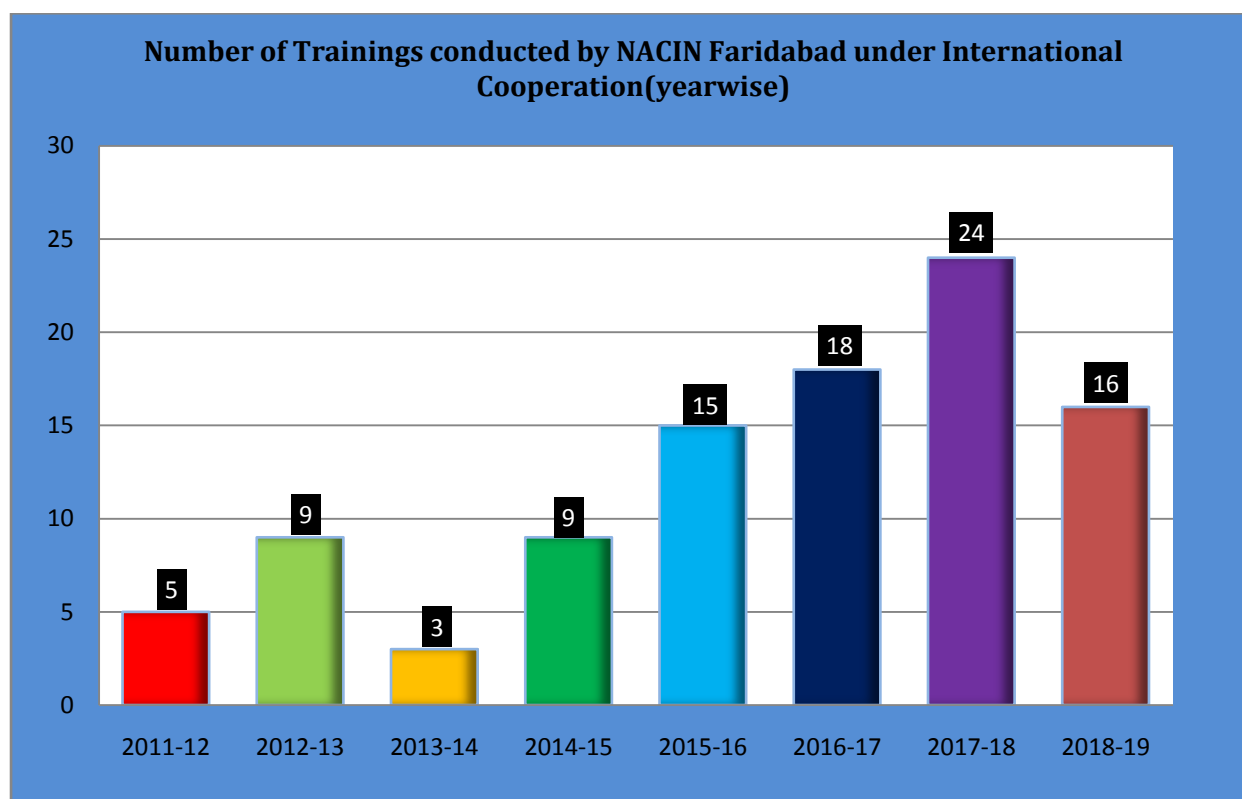
NACIN Faridabad, in association with U.S. Department of Energy, conducted Commodity Identification Training (CIT) “ToT” workshop from 25th to 29th March, 2019. In this workshop, 9 trainers and 17 observers (who can be trained as trainer in future) participated. In this workshop, expert faculties of U.S.A. gave presentations on various aspects of Commodity Identification. The participants were also given hands-on training on WMD Demonstration Kit. The presentations were also given by each participant, in the category of trainers.



SUMMARY OF TRAININGS CONDUCTED BY ICT CELL DURING 2018-19

S. No	Participating Country	Name of the Workshop	No of Participants	Date
1.	Thailand	Workshop on Precursor and Chemical Control for officials of Office of Narcotics Control Board (ONCB) Thailand	6	17-20 April,18
2.	Palestine	Specialized Training Course on “Security of the Crossings and Borders” for Palestine Officers.	29	16-27 July, 18
3.	Afghanistan	United Nations Office on Drugs and Crime (UNODC)- World Customs Organization (WCO) Container Control Program/Training for Afghan Officers	11	30 July-03 August, 18
4.	India (in the aegis of UNEP)	ToT Workshop on Green Customs for CBIC Officers	18	20-21 August,18
5.	SASEC Countries	Workshop for South Asia Sub regional Economic Cooperation (SASEC) Customs Administration on Trade Facilitation Measures for Authorized Economic Operators(AEOs)	23	12-14 September,18
6.	Bangladesh	Specialized Training for Bangladesh Narcotics Officers	30	20-24 September,18
7.	India (in the aegis of UNEP)	Supervisory Officers workshop to combat illegal trade in HCFCs conducted at Amritsar	27	22-23 October,18
8.	Indian (US Faculties)	Advance Licensing and Enforcement Exchange Training Programme conducted at FSI , Delhi	49	29 Oct - 02 November, 2018
9.	SASEC Countries	Workshop for South Asian Sub-regional Economic Co-operation (SASEC) Customs Administration on Trade Facilitation Measures for Time Release Study	26	26-27 November, 2018
10	Myanmar	Specialized Training for Myanmar Narcotics Officers	25	03-07 Dec, 2018
11	Asia Pacific	WCO Workshop on Transit for the Asia-Pacific Region	14	08-10 Jan 2019
12	Bangladesh	Specialized Training Course for Bangladesh Customs Officers	30	28 Jan -01 Feb 2019
13	Nepal	Training of Investigation and Control of Revenue Leakage for DRI Nepal Officers (Batch 1)	25	11-15 March 2019
14	Lao PDR	Exposure visit of Delegation of Senior Laos Customs Officers	6	18-22 March 2019
15	India (US Faculties)	Commodity Identification Training (CIT) “ToT” workshop conducted by U.S. Department of Energy	26	25-29 March 2019
16	Nepal	Training of Investigation and Control of Revenue Leakage for DRI Nepal Officers (Batch 2)	25	25-29 March 2019

GRAPHICAL CHART OF TRAININGS CONDUCTED BY ICT CELL



PARTICIPATION BY MORE THAN 35 COUNTRIES

Sl. No.	Name of country	Sl. No.	Name of country
1	Australia	20	Nepal
2	Afghanistan	21	Pakistan
3	Bangladesh	22	Palestine
4	Bhutan	23	Papua New Guinea
5	Cambodia	24	Philippines
6	China	25	Samoa
7	Fiji	26	Seychelles
8	Grenada	27	Singapore
9	Haiti	28	Sri Lanka
10	Hong Kong	29	St. Vincent
11	Indonesia	30	Suriname
12	Iran	31	Tajikistan
13	Jamaica	32	Tanzania
14	Japan	33	Thailand
15	Lao PDR	34	Tonga
16	Malaysia	35	Trinidad & Tobago
17	Maldives	36	Vanuatu
18	Mongolia	37	Vietnam
19	Myanmar		

INTERNATIONAL DELEGATIONS AT NACIN FARIDABAD



Visit of delegation from Asian Development Bank on 13.04.2018



Visit of delegation from Lee Kuan Yew School of Public Policy, National University of Singapore on 26.07.2018



Visit of delegation of department of Narcotics Control, Bangladesh headed by Mohammad Jamal Uddin Ahmed, DG, DNC Bangladesh on 06.09.2018



Asian Development Bank official and Customs officials of SASEC Countries during SASEC Workshop on 12.09.2018



Visit of delegation from Belgian Customs at NACIN Faridabad in November 2018



Visit of delegation from Russian Customs Academy in December, 2018



Mr. Kazunari Igarashi, Head of WCO ROCB A/P at NACIN Faridabad on 19.12.2018



WCO expert and Customs officials from Asia Pacific Countries during WCO Workshop on 08.01.2019



Visit of delegation of US Department of State on 10.01.2019



Visit of Mr Tim Sheppard, Australian Border Force at NACIN Faridabad on 21.01.2019

IN SERVICE TRAINING (IST) CELL

In-Service Training (IST) Cell of NACIN Faridabad, organizes trainings/courses/workshops for officers of Central Board of Indirect Taxes and Customs. The endeavour is to cover a wide variety of relevant topics, necessary to build capacity of the field officers to enable them to discharge their duties more effectively. The training is not just limited to topics relevant and related to indirect taxation but also covers areas such as **Cyber Security, Digital Forensics, Trade Facilitation, Infrastructure Development, Data Analytics, Prevention of Wildlife Trafficking, IPR, Green Customs** etc. to enable officers to develop necessary skill sets and to build capacity to keep pace with dynamic tax administration ecosystem in the country.

a) **Department of Revenue Chair:** An MoU was signed in 2016 between National Law School India University, Bengaluru and Department of Revenue (DoR) for establishment of a DoR Chair in NLSIU, Bengaluru. Currently, Shri P.R. Chandrashekhra, IRS (Retd.) is (DoR) Chair Professor. Department of Revenue (DoR) Chair has been established with the following objectives:

1. To consistently engage in research in all mutually agreed areas of law. The main aim of research is to strengthen the working capacity of DoR in areas of legal and policy research;
2. To build and maintain an updated knowledge data-base in all related areas of law for the use of DoR;
3. To act as 'think tank' for the DoR;

4. To provide necessary legal advise on demand;
5. To develop suitable 'training modules' in the areas to be mutually agreed upon; and
6. To undertake such other activities as may be mutually agreed upon;

Following Action Plan for the year 2018-19, approved by the Management Committee of the DoR Chair, was successfully implemented during the year:-

- Conducting teaching courses for the students of NLSIU, particularly in the field of Indirect Taxation;
- Preparation of Training Module for the IRS Officer Trainees on GST;
- Research on the following topics:-
 1. International practices in VAT/GST treatment of e-commerce in services;
 2. Identification of probable dispute areas in GST ;
 3. Studies on adequacy of IPR Enforcement Rules, 2007

NACIN Zonal Campus Mumbai, NACIN Zonal Campus Bengaluru and NACIN Zonal Campus Hyderabad have conducted trainings on the previously submitted research reports of the DoR Chair and the solutions proposed thereof have been shared with the formations of the CBIC.

b) **MoU with IIM Bangalore:** NACIN has signed an MOU with the Indian Institute of Management, Bangalore for imparting training on 'Financial Intelligence and Investigation' for DGRI, DGGI officers

and those working in Intelligence and Investigation wings of field formations and Directorates of CBIC. Officers are trained in modern financial technologies/instruments, Forensic Accounting and Auditing Methods, International Monetary Exchanges, Internet Based Currency, Black Money & Tax Havens, e-investigation, Data Analytics, Financial Investigation: Law and Evidence, Challenges and Emerging Trends in Frauds and Investigation etc. This would enable CBIC officers to investigate unscrupulous transactions / unearth scams in a more effective manner. In the year 2018-19, 90 officers of CBIC have been trained in three batches of the said programme.



Programme on Financial Intelligence and Investigation for officers of CBIC, 17-28 September, 18.

Specialized trainings conducted by IST Cell in 2018-19:

1) Training on “Trade Facilitation Agreement”: Ease of Doing Business is at the heart of reform initiatives of CBIC and India’s consistent improvement in the World Bank’s EODB Rankings is a testament to that. Sensitizing CBIC officers about the country’s commitment at the WCO is an important step in this direction. Accordingly, a two-days’ training on “Trade Facilitation Agreement (TFA)” was organized for officers of CBIC at NACIN, Faridabad from 12th-13th April, 2018. It was attended by 32 officers of the rank of Assistant Commissioner and above.



Programme on Financial Intelligence and Investigation for officers of CBIC, April 16-27, 2018.



Programme on Financial Intelligence and Investigation for officers of CBIC, July 16-27, 2018.



2) Training on “Establishment & Administration”: To familiarize officers with the office procedures a two-days’ training on “Establishment &

Administration” was organized for officers of CBIC at NACIN, Faridabad from 19th-20th April, 2018. It was attended by 23 officers of the rank of Assistant Commissioner and above.

3) Training on “Expenditure Management”: One-day training on “Expenditure Management” was conducted for officers of CBIC at NACIN, Faridabad on 23rd April, 2018. The objective of the training was to drive home the significance of optimal utilization of funds, with special focus on budget planning and to discuss modalities of “Fund Management” and public procurement using GeM. It was attended by 36 officers of the rank of Assistant Commissioner and above.

4) Training on “APAR Writing & Infrastructure Development in CBIC”: One-day training on “APAR Writing & Infrastructure Development in CBIC” was organized for officers of CBIC at NACIN, Faridabad on 14th May, 2018. Hon’ble Chairman, CBIC, inaugurated the workshop and Member (Admin) addressed the participants through Video Conferencing. The objective of the training was to sensitize officers about the significance of writing a comprehensive and fair appraisal of the officer reported upon clearly bringing out the strengths and weaknesses of the officer so that it works as a constructive feedback mechanism as well. The officers were also imparted training in procedures of putting up infrastructure proposals to help develop a SOP for streamlining of such work. It was attended by 77 officers of the rank of Assistant Commissioner and above.

5) Training Workshop on “Preservation of Heritage Buildings”: A two-days’ training workshop on “Preservation of Heritage Buildings” was organized for officers of CBIC at INTACH Academy (INTACH Headquarters), New Delhi from 21st-22nd May, 2018 in collaboration with

INTACH, New Delhi. It was aimed at sensitizing the officers about conservation and management of heritage buildings of CBIC and to develop a sense of pride for the heritage architecture which is reminiscent of the country’s rich cultural heritage. It was attended by 31 officers of the rank of Assistant Commissioner and above.

6) Training Workshop on “Usage of Rajbhasha Hindi in Official Work and Procedures”: One-day training workshop on “Usage of Rajbhasha Hindi in Official Work and Procedures” was organized twice for officers of CBIC at NACIN, Faridabad on 25th May, 2018 and 28th January, 2019. It was aimed at familiarizing officers with the provisions of “Rajbhasha Adhiniyam,1963” and to develop a deeper understanding of the use of Rajbhasha for official work. The trainings were attended by 27 officers of the rank of Assistant Commissioner and above.

7) Training on “Free Trade Agreement: Possible misuse & redressal mechanism”: While Free Trade Agreements promote regional economic integration and build shared approaches to trade and investment, they are also used by unscrupulous elements for personal gains. To curb this potential for misuse, two-days’ training on “Free Trade Agreement: Possible misuse & redressal mechanism” was organized for officers of CBIC at NACIN, Faridabad from 28th-29th June, 2018. It was attended by 26 officers of the rank of Assistant Commissioner and above.



8) Training Workshop on “Government e-Market Place (GeM) & e-Procurement”: To promote use of GeM, a transparent and efficient portal for procurement of goods and services in government offices, a one-day training workshop on “Government e-Market Place (GeM) & e-Procurement” was organized for officers of CBIC at NACIN, Faridabad on 13th July, 2018. It was attended by 38 officers of the rank of Assistant Commissioner and above.



9) Training on “Prevention of Money Laundering and Commercial Frauds”: One-day training on “Prevention of Money Laundering and Commercial Frauds” was organized for officers of CBIC at NACIN, Faridabad on 20th July, 2018. The training was aimed at promoting deeper understanding of regulatory and operational measures for combating money laundering, Narco-terrorist financing and other related threats to the integrity of the international financial system. It was attended by 34 officers of the rank of Assistant Commissioner and above.

10) Training workshop on “3-Is (Intelligence, Information & Investigation)”: A two-days’ training workshop on “3-Is (Intelligence, Information & Investigation)” was organized for officers of CBIC at NACIN, Faridabad from 26th-27th July, 2018. It was attended by 20 officers of the rank of Assistant Commissioner and above.



11) Training Programme on “Digital Forensics”: To keep the officers abreast with the changing ecosystem of tax administration a three-days’ residential training programme on “Digital Forensics” was organized for officers of CBIC at Gujarat Forensic Sciences University (GFSU), Gandhinagar, Gujarat from 16th-18th August, 2018. It was attended by 20 officers of the rank of Assistant Commissioner and above.

12) Training on “Greening of Offices”: NACIN Faridabad has organized two training programmes on “Greening of Offices” for the officers of the rank Commissioner and above, at International Centre for Environment Audit and Sustainable Development (iCED), Jaipur from 27th to 31st August, 2018 and from 16th to 17th November, 2018. These trainings were attended by 25 senior officers of CBIC.

13) Training on “Welfare measures and incentives provided for SC/ST officers”: One-day training on “Welfare measures and incentives provided for SC/ST officers” was organized for officers of CBIC on 31st August, 2018 at Centre of Excellence, New Delhi. The programme was inaugurated by Vice Chairman, SC Commission and Chairman, CBIC. It was attended by 45 senior officers of the rank of Joint Commissioner and above.



14) Training on “Right to Information Act, 2005”: One-day training on “Right to Information Act, 2005” was organized at NACIN, Faridabad for officers of CBIC on 8th October, 2018. It was attended by 25 officers of the rank of Assistant Commissioner and above.



15) Training on “Authorized Economic Operator (AEO) Scheme”: To give a fillip to CBIC’S efforts to enroll more stakeholders in the AEO Scheme, a one-day training on “Authorized Economic Operator (AEO) Scheme” was organized for officers of CBIC at NACIN, Faridabad on 12th October, 2018. It was attended by 36 officers of the rank of Assistant Commissioner and above.



16) Training on “Prevention of Wildlife Trafficking”: As Customs authorities are increasingly called upon to contribute towards the fight against illicit forms of trade including those involving wildlife, a need was felt for capacity building of officers in this area to enable them to discharge their duty effectively. Towards this end a two-days’ training titled “Prevention of Wildlife Trafficking” was organized for officers of CBIC at NACIN, Faridabad from 12th- 13th November, 2018. It was attended by 17 officers of the rank of Assistant Commissioner and above.



17) Training on “Risk Management System in Customs, Role of LRM & Post Clearance Audit”: A two-days’ training on “Risk Management System in Customs, Role of LRM & Post Clearance Audit” was organized for officers of CBIC at NACIN, Faridabad from 19th-20th November, 2018 in collaboration with Risk Management Division, Mumbai. It was attended by 43 officers of the rank of Assistant Commissioner and above.



18) Training of Trainers (ToT) on “WTO Trade Facilitation Agreement”:

A two-days’ Training of Trainers (ToT) on “WTO Trade Facilitation Agreement” was organized for officers of CBIC at NACIN, Faridabad from 10th-11th January, 2019. The objective was to build capacity of officers in a manner that they are equipped to train other officers in the field. It was attended by 35 officers of the rank of Assistant Commissioner and above.

19) Training on “Organization for Prohibition of Chemical Weapons (OPCW) and Chemical Weapons Convention (CWC)”:

One-day training on “Organization for Prohibition of Chemical Weapons (OPCW) and Chemical Weapons Convention (CWC)” was organized at NACIN, Faridabad for Group ‘A’ and Group ‘B’ officers up to the level of Additional Commissioner (posted in Customs formations) of CBIC on 15th February, 2019. It was attended by 16 officers of CBIC.

20) Workshop on “Data Analytics”:

Two workshops on “Data Analytics”

were simultaneously organized for officers of CBIC at NACIN, Faridabad from 25th February, 2019 to 01st March, 2019 and from 28th February, 2019 to 01st March, 2019. It was attended by 37 and 36 officers of the rank of Assistant Commissioner and above respectively.

21) Training on Vigilance Matters for IO/PO/DA:

A one-day training on “Vigilance Matters” was organized for the officers of CBIC (Inquiry Officers /Presenting officers/ Disciplinary Authority) at NACIN, Faridabad on 8th March, 2019. The training was aimed at making the participants aware of the procedures related to a vigilance inquiry and sensitizing them towards the importance of timely completion of inquiry proceedings. It was attended by 30 officers of CBIC.

22) Training on “Planning for Superannuation”:

A two-days’ specialized course on “Planning for Superannuation” for Group ‘A’ officers, who were due for retirement in near future, was organized at NACIN, Faridabad from 18th-19th March, 2019. This training covered diverse topics such as stress management, health management, financial planning & investment for retirement, science of happiness, management of old age diseases, nutrition & dietary advice etc. It was attended by 55 senior officers up to the rank of Principal Chief Commissioner of GST and Customs.

Summary of specialized trainings conducted by IST Cell during the F.Y. 2018-19			
Sr. No.	Name of the training	Date	No. of officers trained
1	Trade Facilitation Agreement	12 th -13 th April, 2018	32
2	Establishment & Administration	19 th -20 th April, 2018	23
3	Expenditure Management	23 rd April, 2018	36
4	APAR Writing & Infrastructure	14 th May, 2018	77

Development in CBIC			
5	Preservation of Heritage Buildings	21 st -22 nd May, 2018	31
6	Usage of Rajbhasa Hindi in Official Works and Procedures	25 th May, 2018	17
7	Free Trade Agreements: Possible misuse & redressal mechanism	28 th -29 th June, 2018	26
8	Training Workshop on "Government e-Market Place (GeM) & e-Procurement"	13 th July, 2018	38
9	Prevention of Money Laundering and Commercial Frauds	20 th July, 2018	34
10	3-I (Intelligence, Information and Investigation)	26 th -27 th July, 2018	20
11	Digital Forensics (Conducted at Gujrat Forensic Science University, Gandhinagar, Gujarat)	16 th -18 th August, 2018	20
12	Greening of Offices (Conducted at iCED, Jaipur)	27 th -31 st August, 2018	25
13	Welfare measure and incentive provided for SC/ST Officers	31 st August, 2018	45
14	Right to Information Act, 2005	8 th October, 2018	25
15	Authorized Economic Operator (AEO) Scheme	12 th October, 2018	36
16	Prevention of Wildlife Trafficking	12 th -13 th Nov., 2018	17
17	Greening of Offices (Conducted at iCED, Jaipur)	16 th -17 th Nov, 2018	25
18	Risk Management System in Customs, Role of LRMs & Post Clearance Audit	19 th -20 th Nov, 2018	43
19	WTO Trade Facilitation Agreement (ToT)	10 th -11 th January, 2019	35
20	Official Usages of Rajbhasa Hindi	28 th January, 2019	10
21	Organization for Prohibition of Chemical Weapons (OPCW) and Chemical Weapons Convention (CWC)	15 th February, 2019	16
22	Data Analytics (Five-Days' Training)	25 th February - 1 st March, 2019	37
23	Data Analytics (Two-Days' Training)	28 th February - 1 st March, 2019	36
24	Vigilance Matters for IO/PO/DA	8 th March, 2019	30
25	Planning for Superannuation	18 th -19 th March, 2019	55

GST Cell

GST refresher trainings were taken up from May 2017 by NACIN to update the Government officers of Centre & States on the subsequent developments and changes in GST Laws & Rules. NACIN has also organized training programs (Training of Trainers) for officers on new procedural requirements such as E-way Bill system, Export Promotion Schemes in Pre & Post GST Era, TDS Provisions of Returns and Payments, Returns System etc. A summary of the trainings organized by the GST Cell in the year 2018-19 is presented below:

No. of GST trainings organized	No. of officers trained	No. of CGST officers trained	No. of SGST officers trained
334	13116	3779	9337

(i) Training on E-way Bill System for Group-A Officers of CBIC: Training on E-way Bill for Departmental Officers were organized at NACIN, Faridabad and its Zonal Campuses located in different states throughout the year. The main topics covered in these trainings were – Provisions in E-Way Bill System, E-Way Bill Rules, Roll Out Plan, Role of Officers in E-Way Bill and utilities available, E-Way Bill Web System Demonstration, Demonstration of Officer’s Module and RFID system etc.

(ii) GST Refresher Trainings: GST Refresher Trainings for officers of CBIC and State GST officers were organized throughout the year by NACIN and its different Zonal Campuses. 139 sessions of GST Refresher training were conducted during 2018-19 which were attended by 3148 officers. The sessions were conducted by retired and serving officers of CBIC. The trainings attempted to enlighten the participants about the basics of GST Law as well as about the changes in GST Law since its implementation in July, 2017.

(iii) Sector Wise Symposium/ Workshops: GST Symposia have been organized for officers of CBIC/State

Governments and members of trade, specific Industry/sectors by Zonal Campuses of NACIN.

(iv) Training to other Ministries/PSUs: NACIN through its Zonal Campuses has organized 86 GST trainings for the officers of other Ministries/PSUs during the year 2018-19, which were attended by 3148 officers.

(v) Training programs in collaboration with GSTN: NACIN in coordination with GSTN is also providing Front End & Back End trainings to Government Officers of Centre, States and UTs.

(ix) Frequently Asked Questions (FAQs) on CGST Law & Rules: To keep officers and stakeholders abreast with changes in GST Laws/Rules and to provide a better understanding of the said Laws/Rules, NACIN has updated the FAQs covering different topics of GST such as registration, refunds, exports, reverse charge, tax payment, tax credit etc. A compilation of FAQs is available in public domain (www.cbic.gov.in) for capacity building of officers, tax-payers and other stakeholders.

(x) GST Flyers on CGST Law & Rules:

Wherever required, NACIN has updated the already existing 51 Flyers covering important topics of GST, in consultation with GST Policy wing of CBIC. These Flyers explain important legal concepts and procedural aspects of GST in a user friendly language. A compilation of these flyers is also available on CBIC's website(www.cbic.gov.in).

(X) Other trainings:

In addition, NACIN Faridabad has also conducted the below mentioned trainings on GST during 2018-19:

Sr. No.	Name of the Course	Date	No. of officers trained
1	Training Programme on "Export Promotion Scheme- Pre & Post GST Era for Group "A" Officers of CBIC "	16.08.2018 & 17.08.2018	16
2	GST Training on "TDS provisions of Registration, Returns and Payments" for DDOs and officers of the rank of Assistant/Deputy/Joint/Additional Commissioner of CBIC	24.08.2018	56
3	GST Training for IAAS Officer Trainees	18.09.2018	23
4	GST Training for IDAS (NADFM) Officers and Defence Services Officers	21.01.2019 to 22.01.2019	30
5	GST Training for IAAS Officer Trainees	07.02.2019 to 08.02.2019	24

[XI] GST Update through Video Conferencing : -

Since April 2018, NACIN and its Zonal Campuses have also been organizing Video Conference sessions on GST update on every alternate Tuesday, where officers are apprised of changes in the GST Law in the last fortnight, followed by a presentation on a topical subject.

MID CAREER TRAINING PROGRAMME (MCTP) CELL

The Mid Career Training Programme (MCTP) was introduced in the year 2013 for officers at various stages of career progression, in 3 phases- Phase III (7-9 years), Phase IV (14-19 years) and Phase V (24-28 years). Nearly 220 officers are trained every year.

Technical inputs for MCTP are provided by NACIN and managerial expertise is provided by premier management

institutes of repute in India like IIPA New Delhi, IIM Lucknow & ISB Hyderabad. For learning international best practices, the participants are sent to premier institutions abroad, which include

- London School of Economics
- Cambridge University

Year-wise training details of MCTP conducted since 2015 are tabulated hereunder:

Number of Officers Trained				
YEAR				
Phase	2015-16	2016-17	2017-18	2018-19
III	80	120	118	115
IV	80	70	67	65
V	55	60	57	62
Grand Total	215	250	242	242

Schedule of MCTP Training conducted		
Phase	Group	Dates
Phase III	Group I	06.08.2018 to 31.08.2018
	Group II	10.09.2018 to 05.10.2018
	Group III	26.11.2018 to 21.12.2018
Phase IV	Group I	10.09.2018 to 12.10.2018
	Group II	24.09.2018 to 26.10.2018
Phase V	Group I	17.09.2018 to 28.09.2018
	Group II	03.12.2018 to 14.12.2018

PHOTOGRAPHS OF MCTP PHASE V



Phase V – Mid Career Training Programme (MCTP) Indian Revenue Service Officers
September 17-28, 2018



Top Row (L to R)- Arun Kumar, M. Mathew Jolly, N. Sridhar, V. Soundararajan, Valvi Chandrakant Ravaji, Hir Bhagat Negi, Manish Kumar Sinha, G. Sreenivasa Rao, Ashok Mahida, Shalendra kumar Sinha, Satyajit Singh, Kulkarni Narendra Vishwanath.
Middle Row (L to R)- Arvinder Singh Ranga, Suresh Kumar, Viney Kumar Paul, Sunil Kumar Sinha, Naveen Kumar Jain, J. Michael Kennedy, Rajendra Singh, Pradeep Saxena, Ramavath Srinivasa Naik, Paul Rajendra Lakra, Sandeep M.S. Puri.
Bottom Row (L to R)- Atul Kumar Rastogi, Sapna Thakur, Kiran Verma, S.Ravi Selvan, Naresh Penumake, Neil Jacobsohn, Vaishali Malhotra, Mamtha Reddy, K. M. Ravichandran, R. Sriram, Sanjay Kumar Agarwal, P.V.N. Suresh Babu.

(MCTP Phase V Group I)



Mid Career Training Programme (MCTP) Indian Revenue Service Officers
December 03-14, 2018.



Top row (L to R) - Shrawan Kumar, Mahesh Kumar Rustogi, Pradiip Kumar Katiyar, V. Rajendran, Brij Bhushan Gupta, Manish Kumar, Vivek Prasad, Alok Chopra, Abhai Kumar Srivastav, Akhil Kumar Khatri.
Middle row (L to R) - Swaroopa nara, Sapna Thakur, Kul Prakash Singh, Suvir Mishra, Vijay Singh Chauhan, Vimal Kumar Srivastava, Nitish kumar Sinha, Rajendra Singh, Sanjay Rathi Ved Prakash Shukla, Chetan Kumar Jain.
Bottom row (L to R) - Harmeet Singh Narang, Rajesh Nandan Srivastava, Sunil Kumar Mall, Shiv Kumar Sharma, Manas Ranjan Mohanty, Arti A Srinivas, Proffer Porus Munshi, Rimjhim Prasad, Navneet Goel, Bamin Tari, Gopi Nath

(MCTP Phase V Group II)

NARCOTICS CELL

Under National Policy on Narcotic Drug and Psychotropic Substances, NACIN has been designated by the Government of India as the Nodal Agency for training of drug law enforcement in India. A separate Narcotics Cell has been created in NACIN Faridabad in March, 2018 to look after all aspects of Narcotics like policy, training, resource material, co-ordination with other agencies etc. and also to chalk out and deliver detailed training programme for the Departmental officers and also for the Drug Law enforcement officers of other Central and State Government Agencies.

Consequent upon its creation in March 2018, Narcotics Cell conducted following training in 2018-19:

Two (2) days' National Training Course on Drug Law Enforcement

NACIN conducted Two (2) days' National Training Course on Drug Law Enforce from 18th – 19th September, 2018 at Faridabad. During the inauguration of this training, Shri D. P. Dash, Pr DG, Directorate General of Revenue Intelligence (DRI) addressed the participants from various drug Law Enforcement Agencies about the menace of illicit Narcotic Drugs trafficking and concurrent challenges to address them. During the training programme, various aspects of Drug Law Enforcement were discussed and presentations were given by the expert faculties. Twenty Nine(29) senior officials from various Drug Law Enforcement agencies such as- NCB, DRI, Customs, State Police, BSF etc attended this training programme.



WCO LIBRARY AT NACIN FARIDABAD

NACIN Faridabad is a Regional Training Centre of World Customs Organization for capacity building in Asia-Pacific region since 2004. In order to enhance it's role as RTC, a WCO Library has been established in NACIN which has been conceptualized in a very innovative manner with rich collection of WCO Publications. The WCO library was inaugurated by the then Chairman of Central Board of Indirect Taxes & Customs Shri S. Ramesh on 19.12.2018 in the august presence of Mr. Kazunari Igarashi, Head, WCO ROCB Asia Pacific.



FACILITIES AT NACIN

The Academy at Faridabad is equipped with all facilities required by a training institute of its standing. These include hostels for officer trainees, guest house for visiting faculty, lecture rooms, conference halls, auditorium,

amphitheatre, library, officers mess, computer labs, swimming pool, gymnasium, sports facilities, post office, ATM and residential quarters for academy faculty and staff.



Library



Officers Mess



Gymnasium



Swimming Pool



EDI Lab



NACIN Heritage Walk

Learning tools: Audio-Visual System in Auditorium and All Lecture Halls

- Drug Law Enforcement Lab
 - Recently established in cooperation with UNODC
 - 40 officers can be trained at time
- IT Lab
- EDI Lab – consists of 29 computers where EDI training is imparted to Officer Trainees.

Lecture Capture Facility:

Lecture capture facility has been started in NACIN Faridabad that brings about a paradigm shift in the education delivery mechanism. It significantly enhances the grasp and retention of knowledge by giving the trainees the access to recorded classroom lectures on an anytime anywhere access basis.

CELEBRATION OF VARIOUS DAYS AT NACIN FARIDABAD



EXTRA CURRICULAR ACTIVITIES AT NACIN FARIDABAD





NACIN, Bangalore was set up in 2003 after cadre restructuring of the department. A land measuring 3.12 acres (12,305 Sq. Meter) along with the old building was purchased from M/s HMT and the academy started functioning in the said premises.

2. The design and layout of the old building did not meet the training needs of the Academy, therefore the old building was demolished and New Complex was constructed by M/s NBCC with an objective to get 5 Star ratings under Green Rating for Integrated Habitat (GRIHA).

3. New NACIN Complex is constructed with a total built up area of 12,589 sq. meter comprising of Administrative cum Training Block, Hostel Block and Auditorium / Sports Block. The new NACIN campus was inaugurated by then Hon'ble Finance Minister of India Shri Arun Jaitley on 29.05.2017.

4. This campus showcases CBIC's commitment to green and sustainable development, good management practices and effective capacity building. NACIN, Bengaluru is a unique project and is a trend setter in this regard. The facilities at NACIN, Bengaluru are being efficiently run by an institutionalized mechanism in the form of Standard Operating Protocols which have been devised for each of the facility at the campus. The modern training halls in the academy are equipped with smart interactive boards and excellent acoustic with features of lecture capturing facility for real time/offline viewing of the lectures.

TRAININGS CONDUCTED IN 2018-19

Total of 42 courses have been conducted during the period 01.04.2018 to 31.03.2019 and 1806 officers have been trained with the total man-days of 9765.

Professional Course for IRS Probationers:

NACIN, Bengaluru has imparted Professional course for 31 officers of the 69th batch IRS Probationers. The said course included all the Basic law and functional modules and was held from 01.01.2018 to 05.10.2018. The training laid emphasis on hands-on sessions for better understanding on the application of law. During Enforcement modules extensive mock search and seizure operations along with Rummaging of Vehicles were setup and role played to familiarize the trainee officers with the required acumen and special skills involved in carrying out search and seizures.



As part of the Dispute Resolution module, Moot Court sessions were created to provide a real time courtroom experience for the trainees on the nuances of the functioning of courts.



In order to enhance and groom the trainee officers and to boost their individual traits like confidence, communication, leadership and public speaking skills, various programmes on personality development like Yoga, Sports and Cultural activities were included in the training schedule.



As part of team building activity, a trek to Kemmangundi was also organized.

Further, eminent personalities viz., Arjun Devaiah, (International Athlete), Charu Sharma (Cricket commentator), Sunil Joshi (Cricketer), Bylahalli Janardhan (noted septuagenarian cyclist) and Dr.Thimmappa Hegde (eminent neurologist) were invited to motivate the trainee officers.

Induction courses for Inspectors and Tax Assistants:

Induction Course for Inspectors and TAs/STAs were conducted wherein a total of 93 officers were imparted training on Customs, Central Excise, Service tax and GST, General Administration as well as soft skill training on ethics, Leadership, Communication, Yoga and Meditation. During this programme, emphasis was laid on field visits to Customs formations so as to provide hands on experience for the trainee Inspectors. Accordingly, visits were arranged to Air Cargo complex, Inland Container Depots, Airport etc. As part of team building activity, a trek to Ramanagara was organized which was well received by the trainees.

Just-In Time Training:

Just-In Time Training was a new initiative by NACIN, Bengaluru to provide training on the jobs to be undertaken by the officers immediately on joining their new place of posting after Annual General Transfer. The benefits of just in time training includes improved accuracy and faster content updates, required to perform their current jobs. This training immensely helped officers at the cutting edge level posted to Customs and GST Audit Commissionerates.

Harbor and Sea Training for Personnel of Customs Marine Wing:

In a first of its kind, NACIN Bengaluru had taken up the task of conducting a training programme for Customs officers as it was imperative for them to be well versed with the nuances of handling work related to activities at seaports which includes technicalities of survival at sea, interception of suspicious craft at sea etc in order to

prevent smuggling and other illegal activities. Accordingly, training was conducted from 03.12.2018 to 14.12.2018 (10 working days) for officers of the marine wing and Superintendent /Inspectors posted at Mangalore customs covering inter alia Harbor Training, Survival at sea, interception of suspicious craft at sea and various others topics.

Workshop on Adjudicating and Appellate Authorities:

The workshop was conducted on two days, 29.11.2018 and 30.11.2018 with sessions which included constitution and their relevance to tax laws, principles of interpretation of fiscal statutes, principles of natural justice, appreciation of evidence etc. The workshop was based on case studies on landmark Supreme Court and High Court judgments. The training was conducted based on the study material prepared by Shri P.R. Chandrashekar, Prof DoR Chair NLSUI on the subject.

All India Workshop on entrepreneurship, Empathy & Change Management:

With a view to emphasise how one can be innovative even in everyday office work to make it more systematic, easier and effective, an All India Workshop on entrepreneurship, Empathy & Change Management was held at the Academy. The aim of the workshop was to impress upon the trainees that reformatory changes through value systems can be brought about with empathy and demonstrated with various innovative initiatives taken by the common man who became the catalyst for change.

Systematic Approach of Training Programme for all India officers of NACIN:

The training focused on the skills that trainers require to impart training effectively. The curriculum included (a) Direct Trainers skills viz., understanding the entry behaviour of the trainees; different methods of teaching; psychology of andragogy learners; teaching techniques for extending the attention span of the learners; to be a facilitator for the trainees to have a better learning experience during training (b) Training Need Analysis which includes focus to bridge the gap between ideal performance vs actual performance to achieve the organizational goals and (c) Design of Training Programme which focussed upon the need to design an effective training module based on the training needs expressed by the officers. The training module should have a specific aim and enabling objectives which are achievable.

All India workshop on Positive Change through Emotional Intelligence and Personality Development:

This workshop dealt mainly with change management and impact of organizational health, emotional intelligence and its impact on tax administration achieving professional excellence, organizational leadership and personal resilience. This workshop was well received and appreciated by the trainees.

Stress Management through posture correction:

The session dealt with possible disorder or diseases due to involuntarily adopting wrong postures and daily techniques for self posture correction along with yoga for no timers.

Capacity Building in GST:

Courses on GST have been conducted by NACIN, Bengaluru which include Trainings on GST Back-end IT application; E-Way Bill; Training on deduction and deposits of TDS under GST; GSTN Front End etc.

The various other courses include Course on Drugs and Related Laws, course on Gender Sensitization, Workshop for Internal Complaints Committee on Sexual Harassment of Women at Workplace Act and its procedures, course on Expenditure Management, Roll out of SPARROW (online APAR) for Group B & C officers of CBIC etc.

15 Days Training on Kannada Language were conducted, so as to acquaint the officers with the local language so as to have a better communication platform with the trade.

New facilities at NACIN, Bengaluru:

The following new additional facilities have been added to the existing Infrastructure projects during this year:

1. Upgradation of e-library

The facility of viewing both online and offline lectures of eminent faculties through 'Impartus Lecture Captured' has been introduced in the e-library. Also a well-furnished e-Library in the campus which has access to National Digital Library having over one lakh books on Law. An online digital Magazines "Magzter" having access to over 5000 magazines is also installed at the library.

Ever since its inception in 2014, NACINZC Bhopal had been functioning from a make-shift office provided by Bhopal Audit Commissionerate. Trainings used to be conducted in the Conference Halls of Bhopal Audit Commissionerate and M.P. State Government Institutions. The Zonal Academy started imparting its trainings from rented premises at Sagar Landmark, Ayodhya Bypass, Bhopal from 8th September 2018. The built up area of this rented premises is 14,000 sq. ft. that is spread over three floors of a commercial building. The facilities include:

- Two fully equipped Lecture Halls of seating capacity of 46 and 52 persons respectively, with high-end overhead projectors, electric lecterns, LED displays and sound system.
- One furnished Computer Lab of 19 trainee-capacity with functional AIOs.
- Second Computer Lab of 24 trainee-capacity furnished with furniture, and audio-visual system.
- A Conference Hall, with seating capacity of 21 persons, is fully equipped with audio-visual aids and Video Conferencing facility of RailTel.
- A Reading Room along with online-subscriptions of TIOL, Taxmann and GST ExCus.

Efforts made to procure Land for building the Zonal Campus of NACIN

Persistent parallel efforts were made for allotment/ procurement of land from: (i) District Collector, Bhopal; (ii) BHEL, Bhopal; (iii) Indore Development Authority; and (iv) CPWD, Indore. Around 4 acre land available with CPWD Indore has been zeroed in for construction of zonal campus. However, it would require approval from MoUD.

Induction Training of Inspectors and TA

One Induction Training course for 33 Inspectors and two induction courses for 46 Tax Assistants were conducted during the year 2018-19.



Besides, NACIN Bhopal conducted training programs that primarily covered following two categories of stakeholders:

Government Departments/ Organizations

Trainings were conducted for officers of following departments/organizations on topics indicated against their names:

- State Government of Madhya Pradesh (*ITC, Registration, E-Way Bill, Supply*)
- State Government of Chhattisgarh(*Search, Seizure, Prosecution & arrest*)
- Madhya Pradesh Police Academy (*TDS*)
- Sashastra Seema Bal (SSB) (*Customs Act 1962*)
- Accountant General of Madhya Pradesh(*GST*)

Universities / Colleges

Overview of entire GST architecture, were explained during lectures in colleges and universities. Prominent colleges / universities covered in the GST Outreach Programme included:

- National Law University, Bhopal;
- Lakecity Jagran University, Bhopal;
- DA Vishwavidyalaya, Indore;
- PGBT College, Bilaspur;
- People's University, Bhopal; and
- Jabalpur University.



Other Major Initiatives:

E. Apart from imparting trainings to in-service officers and other stakeholders,

some of the major initiatives undertaken by the Zonal Campus Bhopal are as under:

Learning Management System (LMS) of NeGD, MeitY for NACIN:

1. The sanctioned strength of Superintendents and Inspectors across the country is around 45,000 and updating their skills regularly through the traditional classroom methodology is not feasible. Furthermore, whenever a new change is affected, its nuances need to be disseminated quickly to all 45,000 odd CBIC officials. Against this backdrop, it is inevitable to shift to a new teaching methodology by leveraging the advancements in Information Technology.

2. With a view to enhance the efficiency of capacity building, after seeking approval from the DG NACIN, a request was made to the CEO of National e-Governance Division (NeGD), Ministry of Electronics and Information Technology, for creating an independent **Learning Management System (LMS)** platform for NACIN. NeGD acceded to the request and they created dedicated LMS instance for use by NACIN.

3. LMS is designed to facilitate anytime, anywhere learning. It is possible to upload learning content in the form of videos, lectures, text files on the LMS. In addition, Questions and Answers can also be uploaded so that after going through the content on a topic, the learner has the option to check if he has understood the topic by taking an online test. In case the officer passes the

test, an online certificate gets generated by LMS indicating successful completion.

4. NEGD-LMS also has a **Virtual Classroom** feature, wherein up to 400 officers can join a Training and they can interact with the faculty online live, face to face, similar to a video conference setting. They can attend the training, sitting in their home/office and even on their mobile phone.

5. NeGD-LMS also has **Webinar** feature, which makes it possible to conduct a training at one location and it can be attended online by up to 1000 officers.

Use of Virtual Classroom feature of LMS:

NACIN ZC Bhopal organized a Workshop on "*Pertinent Skills for drafting Adjudication Orders*" at the National Judicial Academy (NJA), Bhopal on 15-16 March 2019. The lectures in the said two-days' workshop were delivered by retired and sitting Judges of the Hon'ble Supreme Court. This Workshop was attended by 19 Commissioners and 20 ADCs/JCs, in person, on the premises of the National Judicial Academy (NJA), Bhopal.

Proceedings of the Workshop were successfully shared live with a number of IRS officers from various locations across India and also from abroad, including from Kolkata, New Delhi, Mumbai, Hyderabad, Brussels and New York, who joined the classroom virtually. Some of these officers interacted with the faculty online (with video feed) very smoothly. This was the

first attempt on the part of NACIN to host a virtual classroom.

Workshop on "Cyber Law and Handling of Digital Evidence":

HNACIN, ZC, Bhopal conducted two days' workshop for IRS(C&IT) officers on "*Cyber Law and Handling of Digital Evidence*" on 16-17 November 2018, in association with National Law Institute University (NLIU), Bhopal. This workshop was attended by 40 IRS officers, including from DRI, DGGI and Preventive formations. The resource persons come from diverse backgrounds - from C-DAC, CFSL, Data Security Council of India, NeGD, Truth labs, officers of Cyber Crime Cells from MP and AP, etc.



PG Diploma for OTs in "Cyber Law and Handling of Digital Evidence"

Now a days, digital evidence is being used to prosecute all types of crimes, including tax evasion cases. Digital

evidence poses many unique challenges. Despite the growing importance, it has been observed that very few officers are well versed in all three main aspects of digital evidence - the evidentiary aspect, the technical aspect, and the legal aspect.

Specialized understanding and protocols are required to identify relevant data, safely retrieve it, properly analyze it, and to subsequently produce it in a manner that its integrity can be established in any formal quasi-judicial or court proceedings. With a view to sensitize the OTs on these aspects, at the time of probation itself, DG NACIN was requested to consider entering into a MoU with NLIU, Bhopal to organize a customized, accredited two weeks' course for the OTs, leading to a PG Diploma in "Cyber law and Cyber Forensics". After receiving the in-principle approval from the DG, NACIN, this office exchanged many iterations of draft MoU with NLIU Bhopal.

Setting up of Cyber Forensic Lab:

After getting in-principle approval from the Director General, NACIN, this office approached NeGD for providing technical assistance in setting up a Cyber Forensic Lab for CBIC officers at NACIN Campus. This Cyber lab shall be used to train our officers in handling and analyzing the digital evidence.

Drafting of "Digital Evidence Investigation Manual" for CBIC officers:

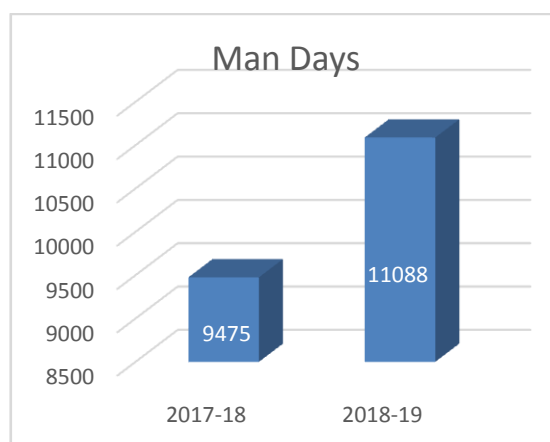
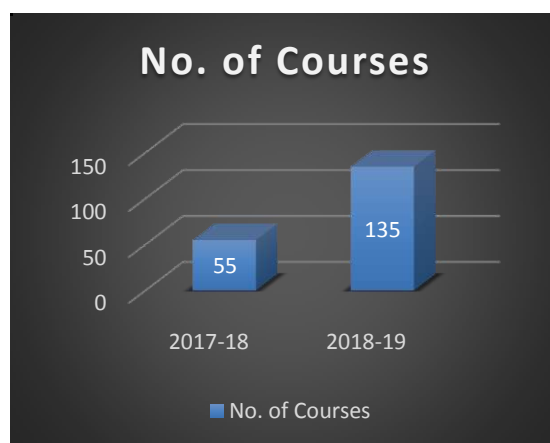
K.To sensitize our officers and make them aware of proper protocol for handling digital evidence encountered

during any investigation, a proposal for drafting CBICs *Digital Evidence Investigation Manual*, was sent to the DG, NACIN with a request for being sent to the Board. The proposal contained draft Brief for the Board meeting. The said Proposal was approved in a Full Board Meeting of CBIC on 27.02.2019 and a Committee was formed for drafting the said Manual.

Total number of trainings conducted

Year-wise Detail of No. of Courses and Participants		
Year	No. of Courses	Man Days
2017-2018	55	9475
2018-2019	135	11088

The figures above includes the figures of Raipur RC



NACIN, Zonal Campus, Bhubaneswar began its journey in July, 2017 at Bhubaneswar and since its formation, it has been smoothly and successfully catering to the training needs of departmental officers as well as Odisha State GST & Commercial Tax officers. The office premises is advantageously located at a commutable distance from both headquarter office of Bhubaneswar Zone and railway station. The address of the location is Plot No – 35, Satya Nagar, PIN – 751007, Bhubaneswar, Odisha. It can easily be navigated through Google Maps by providing the above address in Google search page.

SPECIAL COURSES/ SEMINARS /WORKSHOPS ORGANIZED BY NACIN, BHUBANESWAR DURING 2018-19:

Training on Litigation Management: - Three numbers of Two-days' training on Litigation Management were successfully organized which were attended by 44 Officers with an aim to gain knowledge about how to tackle litigation management issues of the department.

Workshop on Stress and Wellness Management: - Two numbers of one-day training were held for 49 Officers in order to make them aware of how to handle stress and improve their work productivity besides living a healthy life.

On-Field Training on Customs Procedures: -Training for field officers posted in Bhubaneswar International Airport and Paradip Port organized for enhancing their technical skills and making them understand the nitty-gritty

of customs procedures to be executed in field postings.

Seminar on Green Customs: - Green Customs is an important topic for Customs Officers in order to prevent illegal trade of environmentally-sensitive commodities and substances and facilitate legal trade. Prevention and Facilitation can be achieved if proper knowledge and information is disseminated to the concerned officers. Hence, NACIN, Bhubaneswar successfully organized a seminar on Green Customs in order to achieve the aforesaid objective and enriched the officers with comprehensive learning's about the topic. The event was graced by 40 Officials.

Training on Trade Facilitation Agreement: - Seven numbers of Two - days' training on Trade Facilitation Agreement were successfully organized which were attended by 75 Officers, for imparting technical knowledge about the topic and at the same time nudging the officers to strike a balance between enforcement and facilitation measures.

Training on GST Matters:

- Successfully conducted 40 numbers of Training Programmes on topics like Refunds, Input Tax Credit, GST Back-end application and GST Refresher Courses with 1168 officers attending the said programmes.
- GST Outreach Programmes for 674 participants belonging to MSME Sector, health sector, Real Estate Sectors, PSUs and for other stakeholders were organized.

PERFORMANCE OF NACIN, BHUBANESWAR DURING 2018 - 19

Sl. No.	Name of Courses	No. of Courses	No. of Participants	No. of days	Man-days
1	Regular Courses	19	177	101	2297
2	Special Courses				
	Training on Litigation Management	18	362	24	468
	Workshop on Stress and Wellness Management				
	Expenditure Management				
	Training on Income Tax TDS (Salary)				
	Workshop on Yoga				
	Training on Trade Facilitation Agreement				
	Special Seminar on Green Customs				
	On-Field Training on Customs Procedures for field officers posted at Bhubaneswar International Airport				
	On-Field Training on Customs Procedures for field officers posted at Paradip Port				
3	GST Refresher Training	18	469	22	535
4	GST Back-End Training	1	25	2	50
5	GST Outreach	21	674	24	720
	TOTAL	77	1707	173	4070

SL. No.	Name of Courses	No. of Courses	No. of Participants	No. of days	Man-days
1	GST	40	1168	48	1305
	Other than GST (Regular Course)	37	539	125	2765
	TOTAL	77	1707	173	4070
SL. No.	Name of Courses	No. of Courses	No. of Participants	No. of days	Man-days
1	Other than GST				
	Induction Course for Inspectors of GST, Central Excise and Customs	2	59	70	2065
	Induction Course for Tax Assistants of GST, Central Excise and Customs	1	12	10	120
	Others	34	468	45	580
	TOTAL	37	539	125	2765

Various visits planned during conduct of Induction Course of Inspectors by NACIN, Bhubaneswar:

Induction Inspectors got an opportunity to visit Tata Steel Plant at Kalinga Nagar and interact with the Tata Steel Officials to gain an insight on the functioning of the plant.



Village visit was planned for Induction Inspectors for making them experience the actual working environment of a rural area.



Induction Inspectors were given an overview of functioning of a cyclone shelter as the gained knowledge will help them to tackle natural calamity and help and protect the affected people.



Trainee Officers climbing the stairs of an International Ship at Paradip Port during port visit.

The proposal to set up a Centre of Excellence to facilitate the development of professionalism for fulfilling the expectations of the department was first mooted by CBIC (erstwhile CBEC) in 2001. However, effectively CoE was started when its own premises at NBCC plaza, Saket was acquired in 2011.

CoE was conceived as an institution for significant research in the areas of taxation, tax administration management, macroeconomic policies, fiscal federalism and other related issues. CoE is devoted to educating tax administrators, the public finance academia, and public finance policymakers.

An MoU dated was signed in 2016 between National Law School India University (a leading institute engaged in providing under graduate level education) and Department of Revenue (DoR) for establishment of a DoR Chair in NLSIU having a Management Committee (MC) at the helm of the affairs. Currently retired senior I.R.S. officer Shri P.R. Chandrashekhra is (DoR) Chair Professor.

Action Plan for the year 2018-19 approved by the Management Committee of the DoR Chair is:-

- Conducting Teaching courses for the students of NLSIU particularly in the field of Indirect Taxation;
- Preparation of Training Module for the IRS Officer Trainees on GST;

- Research on the following topics:-

1. International practices in VAT/GST treatment of e-commerce in services;
2. Identification of probable dispute areas in GST ;
3. Studies on adequacy of IPR Enforcement Rules, 2007

NACIN Mumbai, NACIN Bengaluru and NACIN Hyderabad have been requested to carry a workshop/ Training on the previously submitted research reports of the DoR Chair so that the solutions proposed thereof may be shared with the formations of the CBIC.

For the next year assigned topics study groups comprising the senior officers of the Chief Commissioner/Commissioners (Joint Secretary to the GoI) level officers have been formulated for each of the topics who suggest the steer the Chair with latest developments in the relevant field.

THE OTHER WORK UNDERTAKEN BY CoE MAY IS SUMMARIZED AS UNDER:

- Updating of Dispute Resolution Module work.
- Organizing of various workshops/ training programmers viz work shop on Deputation of officers on 19.07.2018, the welfare of ST/SC officers on 31.08.2018, one day workshop on Nudge Theory on 30.10.2018 a Symposium on CAT cases on 16.11.2018 etc.

- A symposium to conduct an empirical study on impact of IPR violation on domestic industries focusing on small scale manufacturer, revenue lapses if any etc. inviting the senior functionaries of all the stake holders was organized on 26th of March, 2019. The complete study is being published by CoE and will be circulated to the different formations of CBIC.

PHOTOS of IPR SYMPOSIUM



- Officers of CoE participated in periodic training programmes, video conferences and prepared and delivered the lectures in the training courses and video conferences.
- The officers of CoE participated in various academic activities of writing and deliberating on current topics. An
 - Delegation from the Laos visited the CoE.

Photos of the Laos Delegation:



National Academy of Customs, Indirect taxes & Narcotics (NACIN), Zonal Campus Chandigarh came into existence consequent to reorganization exercise undertaken by the CBIC (erstwhile CBEC) in May, 2017 with the mandate to impart training to Central and the State officers in the States of Punjab, Himachal Pradesh, Jammu and Kashmir and Union Territory of Chandigarh. The campus presently located at Central Revenue Building (C.R Building), Plot No 19, Sector-17C, Chandigarh became functional at Chandigarh from June, 2017. The campus is equipped with state of the art training facilities. The Campus is headed by a Pr. Additional Director General, who is assisted by one Additional Director, two Assistant Directors and other subordinate staff.

Trainings Conducted:

Since its inception NACIN Chandigarh has been imparting training on various courses to the CGST officers as well as the officers of other departments like CAG, Department of Post, Judicial officers of Punjab & Haryana, State GST officers of Punjab/Haryana/H.P etc. During the period from 01.04.2018 to 31.03.2019, a total of 42 training courses were conducted by NACIN, Chandigarh wherein 1402 officers have been trained utilizing 4238 man days.

GST Capacity Building:

The campus has conducted 12 training courses on GST in which 335 officers and representatives from trade were also trained. A total of 05 courses on GST were conducted for the departmental officers wherein 103 officers were imparted training. Further

a total of 06 courses on GST were conducted for the officers of other Govt. Departments/PSUs like Indian Audit and Accounts Department, State GST (Punjab, Himachal Pradesh and Haryana), Controller of Communication Account-Punjab Telecom, etc. In addition, a one day workshop on e-way bill for the representatives of the Trade was conducted wherein a total of 36 members of the trade participated.

Induction Courses:

NACIN, Chandigarh also conducted 02 induction courses for Inspectors and 02 induction courses for TAs/LDCs/EAs wherein a total of 80 officers were imparted training on Customs, Central Excise, Service tax and GST, General Administration as well as soft skill training on ethics, Leadership, Communication, Yoga and Meditation.

Miscellaneous Trainings and Workshops:

One day Workshop on NDPS Act, and Green Customs was conducted by NACIN, Chandigarh where a total of 19 officers attended the workshop. In addition, trainings and workshops were conducted on Gender Sensitization, Sevottam, Office Procedure Manual, E-procurement & GeM, Right to Information, E-Way bill, Implementation of E-office, CESTAM/EA-2000/Audit/Financial Accounts. A total of 959 officers were trained under these programs. Furthermore, a five-day Orientation Course for the newly promoted Assistant Commissioners was also conducted wherein 17 officers were trained.

DETAILS OF TRAININGS CONDUCTED BY NACIN CHANDIGARH DURING 2018-19

Induction courses conducted by NACIN during 2018-19:

Sl. No	Induction course for	Duration	Date/s	No of officers participated	Man-Days
1	Inspector (3 rd)	7 weeks	20.08.2018 to 05.10.2018	21	651
2	Executive Assistants/TAs/LDCs- (2 nd)	02 weeks	02.04.2018 to 13.04.2018	19	190
3	Executive Assistants/TAs/LDCs- (3 rd)	02 weeks	12.11.2018 to 27.11.2018	19	190
4	Inspector (4 th)	7 weeks	21.01.2019 to 08.03.2019	21	718

Major subjects on which trainings were conducted by NACIN, Chandigarh:

Subject	No of trainings conducted	No of officers attended	Man-days
CESTAM/EA-2000/AUDIT/Financial Accounts	06	227	779
Demand /Adjudication	03	109	126
Gender Sensitization	01	42	42
Sevottam	01	20	40
NDPS Act	01	19	19
E-Procurement and GeM	02	63	58
RTI Act	01	26	26
Training on Search & Seizure	02	80	80
Implementation of E-office	02	132	132
Office Procedure Manual	02	187	514
E- Way Bill	02	61	75
Customs	01	12	24

Training on GST Refresher and GSTN conducted by NACIN, Chandigarh:

	No of trainings conducted	No of officers attended	Man-days
Departmental officers	05	103	175
Officers of other department/ states GST officers	06	196	658
Trade	01	36	45

Gist of total training conducted by NACIN, Chandigarh:

Total no of trainings conducted	No of days of training	No of officers attending the training	Man-days
41	142	1402	4238

*Does not includes the details of One training conducted on E-way bill for trade (figure of 36 members of trade whom training was imparted by NACIN, Chandigarh)

No. of officers trained – Group-wise/ Department-wise:

	Group-A	Group B	Group C	Total
Departmental officers	187	719	170	1076
Other Departments officers	36	213	41	290



Training of Haryana State GST Officers



Orientation Programme of Newly promoted Group-A officers



Induction Course for newly recruited/promoted Inspectors

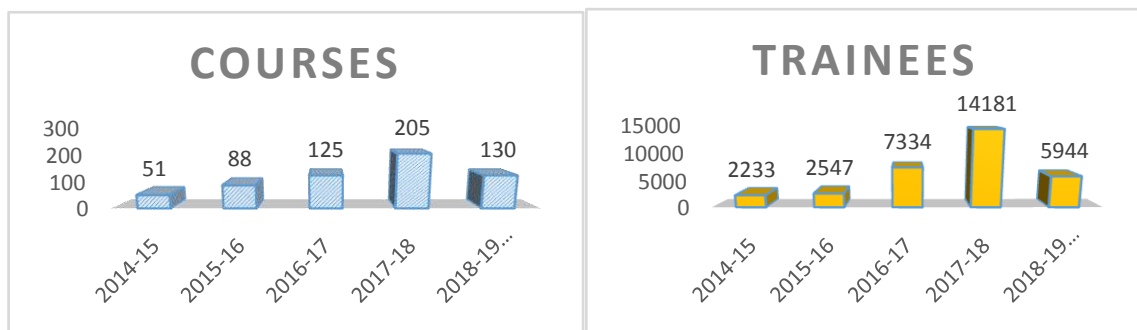


ZTI CHENNAI

ZTI, Chennai is located at Plot No.3/86-E, Ambattur Industrial Estate, Chennai – 600 058 (in 3 floors). The Academy spanning an area of about 18,270 sq.ft has two Lecture halls (with 70 and 40 seats), one Computer Lab (22 systems), one Conference hall, one canteen, etc with rest rooms in each floor. It has enough parking space, Diesel Generator Sets for power back up, apart from open lawns in the first and second floors, thereby complementing an ambience for a training academy. NACIN, Chennai is having a Trainee hostel with mess facilities which is located at 30/2, Central Revenue Quarters, 15th Main Road, Anna Nagar, Chennai 600 040 which is about 3 km away from the Academy. There are 48 rooms (in 4 blocks), out of which 32 rooms are Air conditioned. A Guest House with 4 independent air-conditioned rooms to accommodate Senior Officers are housed and an Officers' mess is located at 505/1 & 505/2 of central Revenue Quarters. A lab with 22 Computer systems is functioning in NACIN, Chennai, and is used for imparting various computer-assisted training programmes viz. Computer Based Training (CBT) on Drug Law, EDW, CAAP Audit, ACES, e-TDS returns filing, Training on ERP packages such as Tally, Excel, SAP etc. Hardware such as thin clients, servers, printers etc related to ACES was installed in the Lab. ACES WAN connectivity has been provided and hence trainings on ACES and other areas stated above can be provided in this lab. Back-end training for GSTN too was imparted using this lab.

ZTI, NACIN Chennai has over the years grown steadily and consistently. The table below shows a bird's eye view of the progress made over the years:

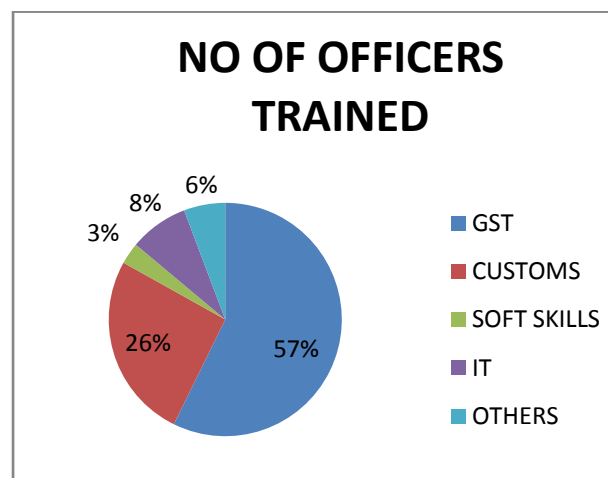
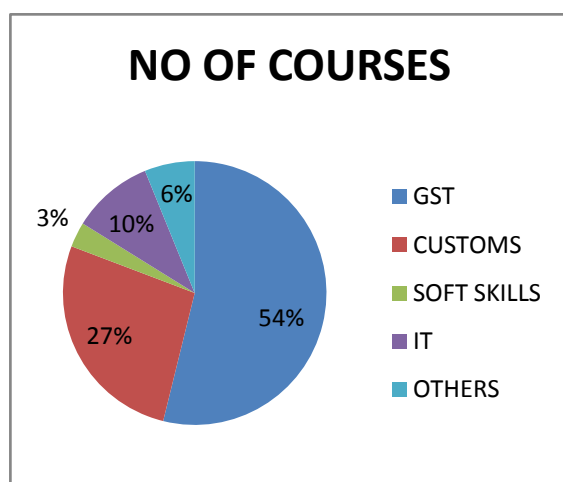
Year	At NACIN Campus		Onsite		Total	
	No. of courses	No. of trainees	No. of courses	No. of trainees	Courses	Trainees
2014-15	33	974	18	1259	51	2233
2015-16	72	1466	16	1081	88	2547
2016-17	83	4713	42	2621	125	7334
2017-18	118	4904	87	9277	205	14181
2018-19	94	3626	36	2318	130	5944



A total of 130 courses were conducted during the period 01.04.2018 to 31.03.2019 and 5944 officers have been trained. Out of these

130 courses, 55 courses were conducted on GST wherein 2,837 officers were trained. The remaining 75 courses include Induction Course

for Inspectors of Customs, Central Excise and Examining officers of Customs, Tax Assistants and Courses on other subjects such as Sevottam, RTI, IPR, Gender Sensitization, Drug Laws & NDPS, Soft Skills, Baggage Rules, Anti- Money Laundering, Allied Acts for Customs like PQ, AQ, Drugs and Cosmetics Act etc., Training Vigilance and Administrative matters, etc., Auditing Tools using Tally and other ERP, AEO course for Officers as well as Trade, OSPCA for Customs officers, Enterprise data Warehousing, e-TDS, Data Hacking, Backup and Recovery, Cyber Crimes and Ethical hacking, E-Governance and Digital India Programmes, etc., wherein a total of 3107 officers were trained.



GST Roll out – Capacity Building:

❖ 55 courses on GST have been conducted by NACIN, Chennai which include trainings on GST Back-end IT application, Refresher Course, Training on E-Way Bill, Sector Specific Courses, Computer based hands on training GST on ACL module for officers, Hands-on training in filing of return covering both Central and State Officers of Tamil Nadu and Puducherry.

❖ GST Awareness programmes were also conducted for various other Government Departments like Department of Highways, Department of Posts, Department of Atomic Energy, AG's Office, CSIR, Income Tax Department, All India Radio & Doordarshan, etc., wherein **515 officers** were trained.

❖ Awareness/outreach programmes on GST areas were held for various trade organizations /associations like Engineering Export Promotion Council, Federation of Indian Exporting Organization, Micro Small and Medium Enterprises, Madras Chamber of Commerce and Industry, Customs Brokers Association, Rotary Club, South Indian Chamber of Commerce and Industry, Institute of Chartered Accountants of India, ICMAI, ICSI, Customs Cargo Brokers Association etc., wherein 648 members were trained. During such Programmes the Trade Facilitation measures initiated by CBIC like AEO, DTP, SWIFT etc., were also extensively covered.

❖ **10 Refresher Courses** encompassing latest changes in the GST laws were conducted by NACIN, Chennai for officers of both Central Government and State Government wherein a total of 234 officers were trained.

❖ **04 backend courses on GSTN** were conducted by NACIN, Chennai resulting in the training of 96 officers.

❖ **8 Sector specific courses** on GST like Construction and Real Estate sector, Travel & Tourism, Telecom, Manufacturing, Import / Export, MSME, E-Commerce, Job Work, Gems & Jewellery, Textile, Banking, Finance & Insurance, Media & Entertainment, Automobile, Logistics, Aviation, etc., were conducted by NACIN, Chennai wherein a total of **240 officers** were trained.

❖ **269 officers** from the Tamil Nadu State GST were trained as a part of Refresher Training Programmes and Sector Specific Training Programmes.

Unique Programmes:

- a) **TOT:** ZTI, Chennai held All India programme for Trainer of Trainers on
- i. **Risk Management System (RMS) & Post Clearance Audit (PCA),**
 - ii. **SWIFT,**
 - iii. **AEO Web Applications**

which were well received by the participants pan India.

b) This Academy had also conducted an Awareness Training Programme on Plant Quarantine Regulations in association with **National Institute of Plant Health and Management, Hyderabad** and two Refresher courses for the Authorized officers of Food Safety and Standards Authority of India, Chennai.

c) Training for Authorized Officers under FSSAI was conducted by the ZTI for Officers of Customs from entire south India which was attended by 73 Officers.

d) Trainings on **Information Security, Data Pilferage and Cyber Laws** were conducted onsite at various Commissionerates (Trichy, Salem,

Chennai North, Chennai South, Chennai Outer Commissionerates) which were well received by the officers participated.

e) A **TOT on GSTN Front-end** training for officers of CBIC & Puducherry GST was conducted by this ZTI in association with **GSTN** which was attended by 56 Officers.

f) As another innovative initiative taken by NACIN, Chennai was to disseminate the knowledge of GST to the next Generation College Students, NACIN, Chennai had organised Two day and Five Day GST Sensitization Programmes for around **6 Colleges** in Chennai and covered **828 students** as part of outreach programmes. These trainings were conducted by NACIN Faculty onsite at the respective Colleges and at the premises of this Academy.

g) NACIN, Chennai had organized a **Faculty Development Programme (FDP)** for the faculty of University of Madras and the faculty of various colleges affiliated to University of Madras, on GST legislations on 13-12-2018 and 14-12-2018 which was attended by 75 trainees ranging from Professors, Associate Professors, Assistant Professors, lecturers and research scholars.

h) The faculty of NACIN, Chennai have been included to be part of the **Academic Councils of University of Madras, Loyola College,** and Alpha Arts and Science College to design the course content and syllabus on GST for Commerce Graduate students of respective colleges.

i) A dedicated Two (02) days course on **Cyber Security, Information Technology Act 2000, Digital Evidences and Big Data Management** was conducted by NACIN, Chennai in co-ordination with the Cyber Society of

India on 12-02-2019 and 13-02-2019 wherein around 35 officers across the cadre had participated.

j) NACIN, Chennai had organized a Seminar on “ **Wildlife Crime, Global and Domestic Controls**” wherein an International Faculty **Dr. Slavomir Redo, Senior Advisor, Academic Council, UNS, Vienna, Austria** had trained about 40 officers of Customs from across Tamilnadu and Puducherry.



k) As an innovative initiative and as a part of confidence building measures for the newly recruited Inspectors of GST, C.Ex, Preventive Officers and Examining Officers, NACIN, Chennai has included a **Public speaking session** as part of the Induction Course schedule, wherein trainee Inspectors are given a platform to speak on a topic of their choice for a duration of around Ten minutes to express themselves. This

initiative received very good feedback from the visiting faculty of NACIN and all quarters. This has helped the newly inducted inspectors to shed their inhibitions to speak in public and improves their communication skills. It is suggested that this “Best Practice” adapted by NACIN, Chennai may be replicated in other Zonal Training Institutes also, if found feasible. It is also suggested that the duration of the Induction Training which stands at 8 weeks now can be increased to 6 months and training can be given on similar lines as it is being done for Probationers with a compulsory final evaluation test.



l) As the most of the newly recruited Inspectors are from Non-Tamil speaking areas, especially from North India, NACIN, Chennai has inducted as part of the Course schedule “Spoken Tamil sessions” as a part of Induction Training Programme, which will enable the officers to effectively communicate with trade when posted in field and discharge their duties proficiently.

m) As part of Seven week Induction Course for newly recruited Inspectors, they were sent for the Two week training of Arms and Ammunition at Tamil Nadu Police Academy (TNPA), Chennai. As a part of this training, the trainee inspectors participated in various Confidence Building activities

like Rock Climbing, Rappelling and other outdoor activities.



Examinations

The Chennai Zonal Training Institute was assigned the task of conducting departmental examinations for promotion of Ministerial Officers to the grade of Executive Assistant and Inspectors. The details of the

examinations conducted during the years 2018-19 are as follows:

Dates of Examination	No. of candidates	No of papers evaluated	No. of Commission rates
08.8.2018-10.8.2018	1052	3877	131
13.2.2019-15.2.2019	365	978	89

This ZTI has nominated observers for the conduct of GST Practitioner exams at Chennai and Puducherry. The details of the examinations conducted during the years 2018-19 are as follows:

S.No.	Date of Examination	Centre
1	31.10.2018	GKM College of engineering & Technology, Chennai
2	31.10.2018	Sri Krishna College of Engineering, Puducherry

Republic Day, Independence Day, Vigilance Awareness Week

Republic Day and Independence Day were celebrated with all fervor and gaiety. Children from the schools in the neighborhood were also invited to take part in the celebrations. Vigilance Awareness Week too was observed with enthusiasm by the Officers and Staff of the academy. Integrity pledge was taken by the staff of this Academy. Various activities to spread the message of a corruption free India were carried out by way of posters, banners and news releases etc. An inter-school debate competition on "Eradicate Corruption – Build a new India" was held in the academy for which 29 students representing 9 schools participated with

lot of zeal and zest. Cash prizes, consolation prizes and certificates were issued to the participants.



ZTI COCHIN



Consequent to the cadre restructuring and re-organisation of field formations under Central Board of Excise & Customs in 2014, NACIN Cochin, Zonal Campus, (then NACEN, Regional Training Institute) was established under the charge of an Additional Director General in October 2014 to meet the training needs of Central Excise and Customs, Kerala Zone. The formal inauguration of RTI (now ZC) was on 15.12.2014. The training programmes conducted by ZC Cochin are on topics of GST, Central Excise, Customs, Narcotics and allied Acts. In addition to the officers of CBIC, NACIN, Cochin also extends its services to the officers of Kerala State GST department and Union territory of Lakshadweep. Outreach programmes for different trade organisations are also organised for spreading awareness about GST and rules and regulations under the Customs Act. NACIN, Cochin was functioning under the additional Charge of ADG, Zonal Training Institute, Hyderabad till September, 2016. Dr. Mathew Jolly, Additional Director General was in charge of the ZC from September 2016 to 26.07.2019. Shri. Manish Chandra, Additional Director General took charge of the ZC on 06.08.2019.



Group Photo of the Induction Training Batch of Inspectors of Central Excise

PERFORMANCE OF ZONAL CAMPUS, COCHIN DURING F.Y. 2018-19

A. Induction Courses for Group B & C Officers:

S. No.	Name of the Course	No. of Participants
01	Induction Course for Tax Assistants	25
02	Induction Course for Inspectors of Central Excise	56
03	Induction Course for Inspectors of Customs	13
04	Induction Training for Marine Staff	14
Total		108

B. GST Trainings and Workshops Conducted:

S. No.	Name of the Course	No. of trainings held	No. of Participants
01	Training on Refund under GST	01	42
02	Training on GST Provisions for Tax Deduction at Source	01	42
03	Training on GST Backend Application	02	129
04	Refresher Course on GST	01	33
05	Workshop on Supply under GST: Nuances of Mixed & Composite Supply	01	45
Total			291

C. Some Specialized Courses conducted at ZTI, Cochin:

S. No.	Name of the Course	No. of Participants
01	Course on Right to Information Act	25
02	Course on Drug Law Enforcement	14
03	Training on Gold Appraising and Diamond Grading	50
04	Training on Wood Packing Material Requirements	31
05	Course on FSSAI and IPR	14
06	Course on Cyber Forensics	10
Total		144

D. Total No. of Trainings held in the Financial Year 2018-19:

No. of Trainings conducted	No. of Participants (Departmental Officers)				Non-Departmental Officers
	Gr. A	Gr. B	Gr. C	Total	
41	99	832	174	1105	40



Shri. P. N. Rao, Chief Commissioner, Thiruvananthapuram Zone giving Best Trainee(Examiner/POs) award

DETAILS OF INFRASTRUCTURE AVAILABLE WITH ZTI, COCHIN

NACIN, ZTI, Cochin is presently functioning from a rented premise at 3rd& 4th Floor, M.T. Plaza, Kaloor- Kadavanthra Road, Cochin. A permanent campus is planned to be built at Munnar, Kerala for which the land/plot has already been acquired and the construction is due to begin soon. Some of the infrastructure facilities currently available are as mentioned below:

- The campus has two training halls, one with a capacity of accommodating **50** trainees (extendable up to 80) and the other one has a capacity to host a maximum of **35** trainees. Both the training halls are equipped with state-of-the-art technologies like ultra-short throw projectors, high-speed internet connection, air-conditioned halls, well suited sound systems, etc. just to name a few.
- A fully equipped Computer Lab, having a total of 30 systems (15 GSTN plus 15 normal computers), is also available with the institute for providing a hands-on training on GST Backend Application to the participants besides enabling the conduct of courses on topics such as MS Word, MS Excel, etc.
- The Academy has a fully operational Video Conference facility

available thereby enabling officers as well as trainees to remotely benefit out of the different courses being conducted by other ZTIs.

- For the benefit of trainees and for developing a firm knowledge base, the institute is in the process of setting up a library as well which apart from the regular departmental books will have books on general subject areas, inspirational books and other weekly/monthly periodicals.
- Being a small establishment with limited staff, there is no canteen facility available presently in the campus. However, a small area in the office is in the process of being developed as a functional pantry which will have facilities like fridge, microwave, coffee vending machine etc.

ZTI DELHI

The Regional Training Institutes (RTI) under NACIN were came in existence in 1996. The RTI Delhi was given the responsibility of training the officers of CBIC and Narcotics from North Zone comprising of the states of J&K, Punjab, Haryana, Rajasthan, Himachal Pradesh and Delhi. Over the years, RTI, NACEN has been successfully conducting professional training of the Group A, B & C officers. The RTI Delhi was located at Pushp Bhawan, Madangir Road, Delhi. With the introduction of GST and consequent re-organization of field formations of CBIC, the RTI has been re-designated as the Zonal Training Institute (ZTI) with its jurisdiction over the State of Haryana and the NCT of Delhi. In order to improve the training facilities, the ZTI was shifted from Pushp Bhawan to NBCC Plaza, Pushp Vihar, Sector-5, Saket, New Delhi. It is now located in a fully air-conditioned building with state of the art classroom halls. It has 1 lecture hall, 1 computer lab, 1 conference room with video-conferencing facility, 1 library and a cafeteria. The ZTI, Delhi is headed by a Pr. Additional Director General, who is assisted by an Additional Director, three Assistant Directors and other subordinate staff.

Highlights of 2018-19

- Training and development combined are the gears that keep your employees moving properly and efficiently. It is in the best interest of any organization to invest the necessary time, money, and effort into preparing and implementing a training and development process. ZTI Delhi is committed to impart quality training to officers of CBIC. To achieve this goal, ZTI Delhi regularly review its course modules.
- Arms training is one of the mandatory part of Induction training of Inspectors. Earlier it was done with collaboration of Delhi Police Training Academy, Jharoda Kalan, Delhi and this was nonresidential where participants report in morning every day. *A healthy mind stays in a healthy body* and this was our mantra while formulating new Induction course curriculum therefore changes in Arms training module was adopted. In 2018-19, ZTI Delhi conducted 3 Induction courses and officers joined one week residential arms training at BSF Training Academy, Tekanpur, Madhya Pradesh and BSF Training Academy, Chawla, Delhi during the Induction courses.



Arms training of Inspectors at BSF Academy, Tekanpur, (Gwalior) from 06th to 10th August, 2018

- Their normal day used to begin at 5.30 A.M. with three sessions of P.T/ Yoga, Parade and drill supervised by Instructors. Classes were held from 10.15 A.M. to 4.30 P.M. In Evening Indoor and Outdoor games were organized.
- ZTI, Delhi has also review the faculty on the basis of feedback submitted by the participants. After compiling of all the feedback only those faculty are again invited who are found deliberate, communicative and effective. For this goal this organization also contacted to other training academies time to time.
- ZTI, Delhi has felt that apart from professional competence general competency of the officers matters a lot. Keeping this fact in consideration, skill development related courses has been conducted regularly onsite also. ZTI, Delhi therefore conducted workshop on **Artificial Intelligence and** & Data Analytics.



Sh. S. Ramesh, then Member (Admn.), CBIC with Sh. S. R. Baruah, Pr. Additional Director General, NACIN, ZTI, Delhi during the Workshop on "Artificial Intelligence" on 18.05.2018

- Customs officers are the sentinels of the borders and have been rendering service to the nation by preventing smuggling of gold, narcotics, currency etc along with this officers at Airports are the public face of Department as well as Government of India on the broader view therefore **04 Interpersonal skills and intelligence workshops** have been conducted for officers at NCH and IGI Airport, Delhi along with course on FSSAI for clearance of food related consignments in collaboration with FSSAI.
- Three days orientation training for newly recruited group 'B' officers of Customs Marine wing was also organised successfully at NACIN, ZTI, Delhi. Video Conferencing on APAR writing and seven half day sessions on Implementation of e-office lite (Sparrow) & PIMS for CBIC employees were organised. After AGT 2018 many officers were posted to Customs formations from GST formations. One week course has been conducted for officers on Customs Law and Procedures and GST Law and Procedures. Trainings for State VAT officers from Haryana and Delhi have been organised during the year.
- Workshop on Advance Excel and Emerging technologies and Workshop on Authority of Advance Ruling has been conducted successfully. Many onsite courses has been conducted at NCH, New Delhi for officers posted in Customs formation so that work will not be hampered.

- ZTI, Delhi is actively engage in imparting training to other government organizations and PSUs as well. During this year ZTI, Delhi has conducted one week Induction course for Junior Intelligence Officers of Narcotics Control Bureau in collaboration with NCB.
- ZTI, Delhi has conducted 2 week training for Junior Hindi Translators from 25th March, 2019 to 05th April, 2019.

DETAILS OF TRAININGS COURSES HELD BY ZTI DELHI DURING 2018-19

A- Induction Courses for Group B & C

Sr. No.	Name of the Course	No. of trainings held	No. of participants
1.	Induction course for Inspectors	03	94
2.	Induction courses for Tax Assistants	02	55
3.	Course for promoted Group-A officers	02	61
4.	Mandatory Training Programme for Administrative Officers	02	35
5.	Orientation training for newly recruited Group B gazetted officers of Customs Marine Wing	01	16
6.	Induction course for Junior Intelligence Officers of Narcotics Control Bureau (in collaboration with NCB)	01	25
Total		11	286

B- GST Trainings and Workshops conducted by the ZTI, NACIN Delhi

Sr.No.	Name of Course	No. of Trainings held	No. of officers participated
1.	Course on GST Back-End Application	10	170
2.	GST Law and Procedures	02	58
3.	5-days Course on GST Law and Procedures for officers transferred in AGT 2018	01	51
4.	Workshop E-way Bill	02	59
5.	Training programme for Delhi and Haryana State VAT officers on Search, Seizure and Arrest in GST	02	79
Total		17	417

C- Workshop on Customs Law and Procedures for the CBIC officers:

Sr.No.	Name of Course	No. of Trainings held	No. of officers participated
1.	5-days Course on Customs Law and Procedures for officers transferred in AGT 2018	01	36
		01	36

D- Trainings on Customs for officers posted in various formations such as New Custom House, Indira Gandhi International Airport etc.

Sr.No.	Name of Course	No. of Trainings held	No. of officers participated
1.	Course on Baggage rules	03	84
2.	Course on Export Promotion Scheme	01	33
3.	Green Customs	03	96
4.	Training on SWIFT & Warehousing Regulations	03	94
5.	Training on Authorized Economic Operator	02	67
6.	Course on ATA Carnet and Carnet De Passage at NCH	01	30
Total		13	404

E- Miscellaneous courses on other topics:

S. No.	Name of the Course	No. of trainings held	No. of participants
1.	Drafting SCN & Adjudication orders	01	09
2.	Soft Skills	02	73
5.	Right to Information	02	65
6.	Anti-Smuggling Techniques COFEPOSA, Commercial frauds, Anti-money laundering & CFT	03	120
7.	Anti-Evasion, intelligence, search and seizure	01	12
8.	Planning for retirement	01	09
9.	Course on official Raj-Bhasha Language Policy and Implementation	02	36
10.	Training on TCS and TDS in GST	02	40

11.	Training on Computer Assisted Audit Programme Module	01	40
12.	Course on Vigilance Matters and Disciplinary proceedings	02	72
13.	Training on LIMBS in CBIC Administration	01	23
14.	Training of e-Office/SPARROW for Group B & C officers (in collaboration with DGHRD)	07	167
Total		25	666

F- Workshops on emerging issues (new insertions)

S. No.	Name of the Course	No. of trainings held	No. of participants
1.	Workshop on Artificial Intelligence & Data Analytics	02	98
2.	Course on Gender Sensitization	01	30
3.	Workshop on Interpersonal skills and intelligence	04	84
4.	Training on FSSAI for clearance of food related consignments(in collaboration with FSSAI) (104 more Customs officials at Authorized locations to be trained in the year)	01	18
5.	Course on Advance Excel and Emerging Technologies	01	64
6.	Workshop on Authority for Advance rulings	01	47
Total		10	341

G- (New insertions)

S. No.	Name of the Course	No. of trainings held	No. of participants
1.	Pre-promotion training course for Junior Translators to Senior Translator	01	15

PHOTO GALLERY



Distribution of Certificate to Inspector trainees by Sh. S. R. Baruah, Pr. Additional Director General. NACIN. ZTI. Delhi on 01.06.2018



Course for Junior Translators from 25th March 2019 to 05th April 2019



Induction Course for Tax Assistants (04th June to 15th June, 2018)



Officers during Arms training at BSF, Tekanpur, (Gwalior) from 06th to 10th August, 2018



Arms training session at BSF, Chawla, Delhi (Induction Course from 16th April to 01st June, 2018)



ZTI HYDERABAD

Regional Training Institute, NACEN, Hyderabad was proposed vide letter F. No. 395/119/99-FTT dated 13.11.2001. **Regional Training Institute (RTI), Hyderabad was set up in November, 2002.** Subsequently RTI has been upgraded as Zonal Training Institute with effect from 01.07.2017. Presently, the ZTI has been renamed as NACIN Zonal Campus and it is functioning in the 1st Floor, Krishna Block of Dr. Marri Channa Reddy Human Resources Development Institute, Road no. 25, Jubilee Hills, Hyderabad since 01.04.2015. A new **Regional Training Institute** has been created in Visakhapatnam (Amaravati) for imparting training to the departmental officers working in the state of Andhra Pradesh (Vizag Zone) with effect from 01.07.2017.

This Institute is a center of excellence for Human Resource Development, enhancement of knowledge, skills and competencies of officers working in Telangana states covering the Commissionerates of Hyderabad, Secunderabad, Medchal, Rangareddy, Audit, Hyderabad Customs.

OBJECTIVES

- To enhance skills, knowledge & understanding of law, procedures &

practices relating to Central Excise, Customs, Service Tax and Narcotics

- Comprehensive Induction training to new recruits
- Capacity building training to the promoted officers
- Organizing interactive seminar / workshops on Specialized Areas
- Conduct soft skills courses like stress management, time management and communication skills, to usher a paradigm shift in work culture
- Conduct Mid-career training programmes for officers
- Conduct general courses to benefit the retiring officers
- Strengthening the training faculty by attracting the best talent by training the trainers
- Prepare comprehensive study material for enhancing course content
- Upgrade the training infrastructure
- Innovation in training

Trainings courses conducted during last three years

Year	No. of Courses conducted	No. of Participants (Departmental officers)	Category of Officers			Others
			A	B	C	
2016 - 17	87	3030	251	2770	13	2239
2017-18	85	1717	150	1546	68	139
2018-19	91	1362	267	1030	65	63

Professional Trainings conducted for IRS Officer Trainees so far at NACIN, Hyderabad.			
Sl. No	Batch	Strength	Dates
1	67 th (Batch I)	102	Dec2016 to June 2016
2	67 th (Batch II)	72	July 2016 to March 2017
3	68 th (Grp-1)	100	Jan 2017 – Jun 2017

Details of Capacity Building & Human Resource Development measures adopted by this Zonal Campus is as under:

a) Induction Training Courses:

- Professional Trainings course for IRS (C&IT) Officer Trainees.
- Induction training course for newly recruited/promoted Inspectors of Central Tax and Customs.
- Induction training course for newly recruited/promoted Tax Assistants of Central Tax and Customs.
- Induction Course on Promotion as Assistant Commissioner.
- Induction Course for Newly Promoted Administrative Officers.

b) Refresher Courses:

- Course on Anti evasion including Intelligence gathering, Investigation and Seizures.
- Course on Drafting of Show Cause Notice, Adjudication, Judicial procedures including appeals.
- Course on Recovery of Arrears, BIFR and DRT procedures.

i) Goods and Service Tax

- Course on GST Audit.
- Course on GST Backend Refresher Training.
- Course on New GST Return System/Annual Returns & GST Updates.

- Overview of GST for Group-C Tax Assistants/Executive Assistants.
- Course on E-Way Bills.

ii) Customs

- Comprehensive course on Customs Law & Procedures for Central Excise Officers/GST posted to Customs formations post AGT.
- Course on Export Oriented Units.
- Course on Baggage Rules and Etiquette and Behaviour with passengers/VIP/MLA/MP.
- SEZ Act, Rules and procedures, Role of Customs and Central Excise officers.
- Course on Indian Custom EDI System (ICES).
- OSPCA.
- Green Customs.
- Course for Customs Brokers.
- Course on SWIFT (Single Window Interface for Facilitating Trade).
- Course on Trade Facilitation & EODB.
- Course on Wild Life Trafficking/FSSAI/IPRs.
- Workshop on AEO.

iii) Administration

- Course on preparation of Budget estimates, establishment and accounts
- Course on Vigilance matters
- Course on APARs
- Course on official language - Hindi
- Course on Infrastructure

c) Workshops/Courses in Association with other Directorates

- Soft skills and Tally training Programme to Auditors in association with Directorate General of Audit
- Course on e-Procurement & Gov. e-Market Place (GeM) in association with DG, Systems.

d) Course on Soft Skills and Other Topics.

- Workshop on Awareness Building and Leadership Excellence
- Course on Stress Management
- Sevottam
- Course on Right to Information Act
- Course for Retiring Officers

e) Training Innovations

Development of e-learning modules

As a part of training innovation-learning module on Input Tax Credit and Transitional provisions developed.

NACIN has been designated as Nodal Agency to impart Computer Based Training (CBT) on Drug Law Enforcement to CBEC as well as all related central and state enforcement agencies. Accordingly, training courses are conducted by Zonal Campus, Hyderabad.

f) All India Workshops.

- Workshop on Data Analytics in Government for Developments of Economic/Business Intelligence.
- Workshop on impact of GST on E-Commerce.
- Training of Trainers(ToT) ON Border Agency Cooperation and Customs Cooperation.
- All India Workshop on discussing new ideas and concepts for CBIC.

- All India Workshop on Sensitizing Customs Officers on Human Trafficking.

g) Other Topics.

- Workshop on GRIHA norms in Infrastructure Projects.
- Course on IT skills including making effective presentation.
- Capacity Building Workshop for Inquiry Officers(IOs) & Presenting Officers(Pos) on Vigilance Matters.
- Sevottam.
- Course on Right To Information.
- Course for Retiring Officers.
- Course on Soft Skills & Behavioural Training for PRO's.
- Workshop on Ethical Leadership.

3. Details of infrastructure and manpower available with the ZTIs:

NACIN, ZTI, Hyderabad is functioning at Krishna Block, First Floor, inside Dr. Marri Channa Reddy Human Resources Development Institute, Road no. 25, Jubilee Hills, Hyderabad, since 01.04.2015. This RTI is looking after two infrastructure projects, namely- (1). Construction of NACIN, ZTI complex at Attapur, Hyderabad and (2). Construction of NACIN Complex at Palasamudram village, Ananthapuramu Dist., Andhra Pradesh.





**TRADE FACILITATION
&
TRAINING OF TRAINERS (TOT)
ON
BORDER AGENCY COOPERATION &
CUSTOMS COOPERATION
ON 03.10.2018
NACIN,ZONAL CAMPUS,HYDERABAD**



ZTI JAIPUR



Evaluating the training needs of the officers and staff of CGST and Customs Zone, Rajasthan especially in the wake of implementation of GST, a zonal training Institute was set up in June 2017 at Jaipur – **famously known as the Pink City**. The Institute shared its year of inception with the implementation of GST, the biggest tax reforms in our country since independence. Sensing the training need of the officers, 21 courses on GST were organized wherein 602 officers were trained. Two induction courses of Inspectors were held which were widely appreciated for its course contents and unique itinerary by the Board. Overall 4177 man days of training were imparted in 2017-18. Excited by its impressive start in the maiden year, NACIN Jaipur made great headway in its second year. The Academy shifted to a premises measuring 15835Sq. ft. located in the heart of the city. The hired building is a 7 storey building with an impressive reception cum function hall, two lecture halls with seating capacity of 50, one computer lab, two floors for the officers and staff, a library, a games area and a cafeteria. In an endeavor to provide best facilities within the limited resources to the trainee officers, the training halls have been equipped with the latest

teaching aids. The interior of the building has been done aesthetically. Five Asoka trees in a row, each reaching to a height of 40 ft. and systematic plantation both in the outside area and inside have added a serene look to its ambience.

Some pictures shown here give a glimpse of the Zonal campus:



RECEPTION



LIBRARY



MADAN MOHAN MALVIYA LECTURE HALL



DR A P J ABDUL KALAM COMPUTER LAB



CAFETERIA

TRAININGS CONDUCTED DURING THE YEAR 2018-19

INDUCTION TRAINING COURSES FOR THE NEWLY RECRUITED / PROMOTED INSPECTORS:

One of the key mandate of the Institute is to organize induction training courses for the newly recruited / promoted Inspectors. The officers at NACIN have in their minds, the message of the then Hon'ble Union Finance Minister as published in NACIN coffee table book released on the grand occasion of NACIN founding day that ***"The training mechanism must not only train but also inspire the members of the organization"***. With this motto in mind, the Institute organized its third and fourth induction training courses of 6 weeks covering 67 newly recruited / promoted Inspectors. Both these trainings were organized in collaboration with Rajasthan Police Academy, Jaipur (RPA). The facilities available at Police Academy such as hostel and outdoor facilities were hired for the conduct of the course. *A healthy mind stays in a healthy body* and this was the mantra of team NACIN while formulating the course curriculum. Besides indoor classes, greater emphasis has been laid on physical training which is very important as the trainee officers are officers in uniform.



The training was a residential training and the trainees mandatorily stayed at hostel of Police Academy. Their training day used to begin at 5.30 A.M. with three sessions of P.T/ Yoga, Parade and drill supervised by RPA Instructors. Classes were held from 10.15 A.M. to 4.30 P.M at NACIN Campus and thereafter a sports session from 5 to 7 P.M at RPA.

The indoor classes covering the various taxation laws relating to GST, Customs, Central Excise, service tax etc., other Acts such as PMLA, NDPS, various allied acts, financial accounting principles, soft skills, administration, HR issues, vigilance, RTI, Human rights etc. were held with the assistance of serving, retired officers and experts from their respective fields.



The officers visited ICD, ACC and International Airport for practical training of Customs functioning. A factory visit was also organized. Arms training was held at RPA.



Sports events were organized in order to inculcate in them the leadership qualities, team work and sportsmanship. Winners were awarded medals and a running trophy was also awarded to the best squad.



The valediction ceremony of the induction courses were organized in a befitting manner by inviting the top brass of the Govt Functionaries. The turnout of the officers on the valedictory day was very impressive which was reflective of their enthusiasm and commitment to the

organization and the impact of the training.



TRAINING FOR NEWLY PROMOTED ASSISTANT COMMISSIONERS

In terms of the instructions and guidelines imparted by the Board, a five day training was organized for the newly

promoted Assistant Commissioners in September 2019 in which 24 officers participated. Looking to the paradigm shift in their roles and responsibilities, this training primarily focused on intense sessions on leadership qualities and Change management.



FURBISHER COURSE FOR THE INSPECTORS

First Furbisher Course for the batch of Inspectors who participated in the 1st Induction training held during Oct - Dec 2017 was organized in Feb 2019. During the training, the officers were taken on a three day tour to the state of Gujarat where they visited Baruch sea Port. They visited Sabarmati and Satyagraha Ashram at Ahmedabad and paid homage to Mahatma Gandhi on his 150th Birth Anniversary at the places from where Mahatma had launched many Satyagrahas. They also visited Statue of Unity at Kevadia Nagar , built in honour of Sardar Patel, the Iron Man of India. The visits to these places greatly inspired the officers towards the ideals and principles of Mahatma and Sardar Patel. This

photograph taken during the visit says it all.



INDUCTION TRAINING COURSES FOR EA/TA/LDCS

Two induction trainings were organized in May 2018 and October 2018 respectively in which 41 officers participated.



MANDATORY TRAINING OF ADMINISTRATIVE OFFICERS FOR PROMOTION TO THE POSTS OF CAO

A three day mandatory training of Administrative Officers for promotion to the post of CAO was held in April 2018 which was attended by all the AOs of the Zone.



MANDATORY TRAINING FOR HEAD HAVALDAR FOR PROMOTION TO THE POST OF ASI

A five day Mandatory training for Head Havaldar for promotion to the post of ASI was held during October 2018 in which 20 officers participated. The training was organized at Rajasthan Police Academy as primary focus was on imparting arms training to the Head Havaldars.



TRAINING IN GST

Refresher Trainings on GST and GST front end - Back end were organized regularly in which 242 officers participated including state GST officers. Further to sensitize DDOs towards the mechanism of TDS in GST, a training was organized in which 54 officers of 30 Central Govt. departments participated. A one day training on Data Mining

techniques focusing on detection of GST evasion was held in which 33 officers participated.

TRAINING ON UNDERSTANDING CYBER OPERATIONS, INTELLIGENCE GATHERING AND DIGITAL EVIDENCES

A three days training on understanding Cyber Operations, Intelligence Gathering and Digital Evidences was organized in January, 2019. The idea was to improve the skills of officers in the field of cyber forensics and to make them understand the newer techniques to acquire information and intelligence lying on electronic / digital media devices for detection of tax evasion and frauds. The officers were also apprised about how to collect, identify and analysis the digital data, without damaging its evidentiary value in the court of law.



TRAINING ON WTO TRADE FACILITATION AGREEMENT

A two days training on WTO Trade Facilitation Agreement was organized in August, 2018 with the idea to familiarize the participant with National TF Action

Plan, Implementation of some important provisions of TFA and recent legal and procedural amendments to align India's trade regime with TFA.



Apart from the above, 16 other trainings covering variety of Statute based topics and soft skills were organized. During the year 2018-19, 44 courses were organized in which 1240 officers participated. A total of 5780man days of training were imparted.

NACIN Jaipur is moving ahead enthusiastically with a firm commitment to its mandate to provide comprehensive and quality training experience to the officers and staff of CGST and Customs, Rajasthan .

ZTI KANPUR

NACIN, ZC, Kanpur is at 4th Floor, Lakhanpur Kanpur-208024. The Academy also started its Hostel w.e.f. 15.06.2007. Participants are finding it very convenient

while staying in the hostel. Number of participants attending the courses has also increased due to its availability.

Last five years training data:

Year-wise Detail of No. of Courses and Participants									
Year	No. of Courses	No. of Participants							Man Days
		Group 'A'	Group 'B'		Gr. 'C'	Gr. 'D'	Others	Total	
			Gzt	Non-Gzt					
2014-2015	58	30	373	611	62	0	0	1076	4705
2015-2016	60	124	444	623	70	0	0	1261	5282
2016-2017	51	110	971	1126	254	1	8	2470	10050
2017-2018	70	138	537	702	99	0	347	1823	5503
2018-2019	51	114	340	427	82	0	55	1018	3215

Departmental Examination for confirmation of the Inspectors of Central Excise conducted and completed successfully using electronic process without any technical glitch on 110 examination centres in the month of December, 2018.

Details of Infrastructure:

Lecture Hall equipped with sitting arrangement for 30 Participants, Projector, Laptop, Wi-Fi, Video conferencing, Sound System and CCTV.

GSTN Computer Lab equipped with 31 AIOs, Projector, Laptop, Wi-Fi, and Sound System.

Computer Lab equipped with 25 Desktop Computers Projector, Laptop, Wi-Fi, and Sound System.

Library with social, inspirational and departmental books.

Refreshment/Recreation Hall equipped with TV, Newspapers and magazines.

Photographs of some training



(19TH Induction Course for Inspectors from 21st January, 2019 to 8TH March, 2019)



(Sensitization with Customs Act at Borders to SSB Officers, Ranikhet, Uttarakhand)



(Outdoor Training on Inspection of Wood Packaging Material for ISPM-15 Compliance)

ZTI KOLKATA



Introduction

NACIN, Zonal Campus, Kolkata started functioning from the hutment in the 5th floor of the Custom House in 1950s. A full-fledged Regional Training Institute was started in 1970 from College Street, Kolkata. During 1990s, the RTI was shifted to Bamboo Villa at 169, A. J. C. Bose Road, Kolkata and Its present location is at P – 27, C. I. T. Scheme, VIII (M), Bidhan Nagar Road, Kolkata – 700 067. This Zonal Campus at Kolkata is having its jurisdiction over the State of West Bengal and Sikkim and Union Territory of Andaman and Nicobar.

Performance of Zonal Campus, Kolkata during 2018-2019:

Total No. of trainings conducted	Total No. of Officers attended	Total No. of Mandays
106	2788	9579

MULTIDISCIPLINARY SCHOOL OF ECONOMIC INTELLIGENCE

The idea of exploring the feasibility of setting up a Multidisciplinary School of Economic Intelligence to develop capacity building in the area of economic intelligence and to become a Centre of Excellence in the Asian Region was first mooted by the Hon'ble FM in the Economic Intelligence Council (EIC) meeting on 18.01.2010.

A detailed roadmap for setting up MDSEI titled "Modalities for setting up and operationalizing the MDSEI" was prepared by CEIB and NACEN which was approved in principle in the EIC meeting on 28.2.2012 and NACEN was formally mandated to set up and operationalize the MDSEI. It was decided that the primary focus should be on major organized crime, racketeering and frauds requiring strategic collection and development of information across jurisdictions and countries.

NACIN Mumbai is regularly conducting specialized courses under the aegis of MDSEI and has conducted 12 courses upto FY 2018-19 on topics such as Capacity building on Economic Intelligence, Prevention of smuggling of FICN and foreign currency, anti-money laundering, cyber forensics, Ponzi Schemes, illicit trafficking of wildlife etc. A detailed list is as follows:

Sr. No.	Name of the Course	Date of the Course
01	Capacity Building on Economic Intelligence	11.03.2010 to 12.03.2010
02	Course On Economic Intelligence	21.06.2010 to 22.06.2010
03	Capacity Building on Economic Intelligence.	05.07.2011 to 06.07.2011
04	Prevention of Smuggling FICN and Foreign Currency	30.10.2012 to 31.10.2012
05	Anti-Money Laundering and Countering of Terror Financing (AML-CFT)	17.01.2013 to 18.01.2013
06	Aspect of Chemical Security: International and National Ramification.	23.09.2013 to 24.09.2013
07	Cyber Forensics	15.12.2014 to 16.12.2014
08	Workshop on "Ponzi Schemes"	08.06.2015 to 09.06.2015
09	Workshop on "Combating illicit wildlife trade - a multiagency approach	23.03.2017 to 24.03.2017
10	Workshop on "Data Analytics in Government for Development of Economic / Business Intelligence"	22.03.2018 to 23.03.2018
11	Workshop On 'Non Realization Of Export Proceeds: Multi Agency Perspective	28.01.2019
12	workshop on analysis of GST frauds involving fake invoices -18th to 19th March 2019	18.3.2019 to 19.3.2019



NACIN ZTI Mumbai located at Bhandup (East) is a two acre campus with state of the art training facilities. NACIN Mumbai has been catering to the training needs of Groups A, B and C officers posted at Customs & CGST Commissionerates and Directorates in the Western Region comprising Maharashtra and Goa. NACIN is at the forefront of GST Training and has trained all the Central and State Government Tax officers in Maharashtra and Goa. Besides, NACIN

has created learning resources such as GST FAQs and flyers and conducts GST Symposiums every week/fortnight. A total of 144 courses have been conducted during the period from 01.04.2018 to 31.03.2019 and 3747 officers have been trained. A total of 21997.5 man days were achieved. Out of these 144 courses, 41 courses were conducted on GST with man days numbering 1538. The remaining 103 courses include Induction Courses for Inspectors (Prev. Officers & Examiners of Customs) and CGST officers and courses on other subjects such as Sevottam, Soft Skills, Wellness, Vigilance & Inquiry Proceedings, Drug Law Enforcement, Cyber Forensic, Basic Computer, Advanced Computer, RTI, Financial Accounting, Courses for IOs/POs, TFA Courses etc. In addition to the above, NACIN, Mumbai has also conducted the Training for 31 Officer Trainees of the 69th batch of IRS Probationers from 1st Jan, 2018 to Oct 2018.

MDSEI: A one day Workshop on non-realization of export proceeds-A multi Agency perspective was conducted on 28 January 2019, under the aegis of Multi Disciplinary School of Economic Intelligence (MDSEI). The workshop was attended by 55 officers from various formations/agencies across the country viz from CGST & C.Ex, Customs, Customs (Prev), DRI, DGGI, ED, SFIO and the Banking sector. One more Workshop was conducted in FY 2018-19 under the aegis of MDSEI on 18 – 19 March, 2019 on 'Analysis of GST frauds involving fake invoices' organized by MDSEI at NACIN Mumbai. Chairman CBIC Shri P. K Das & Member (Admn) Shri R.K. Barthwal inaugurated the Workshop via video conferencing. 88 officers from CGST, Customs, ED, DGARM, DGGSTI & GSTN attended.

IRS Officers Training: Professional training for 31 Officer Trainees of 69th Batch of IRS Probationers was conducted at NACIN Mumbai. In continuation of the Leadership Series drawing eminent personalities from the fields of sports, entertainment, Arts, Economics and Govt., Shri Naseeruddin Shah, veteran actor visited NACIN Mumbai and interacted with the OTs. In this 'Tryst with the Thespian', he shared inspirational stories from his life as also candid views on cinema and theatre in India.



Shri Naseeruddin Shah at NACIN Mumbai

The Officer Trainees formed various Committees such as Social Service, Sports, Infrastructure, Cultural, Library and Academics etc. The Journal Committee printed a journal titled 'The Story of Us' depicting the journey of training of 68th and 69th batches of IRS probationers at NACIN Mumbai.



GST: As mentioned above, 41 courses on GST have been conducted by NACIN, Mumbai which include Trainings on GST Back end It application, GST training for Customs officer (Outreach course), Workshop on GST, GST Symposiums on various topics, various workshops on GST & GST Refresher courses.



PPTs were made on weekly changes in GST Law & procedures proposed by the GST Council and circulated to all NACIN RTIs/ZTIs & Chief Commissioners offices. Also, Video Conferences were held every fortnight wherein fortnightly updates on GST were discussed. In FY 2018-19, 51 such VCs were conducted.

Besides this GST symposiums were regularly conducted wherein issues in respect of specific industries were discussed. 22 such symposiums were held in FY 2018-19.

Five Refresher trainings on GSTN backend were held wherein hands-on training was

imparted on GSTN back end applications. Workshops on TDS in GST and GST evasion due to Fake Invoice-Cause & Effect were also conducted. A report was sent to CBIC suggesting ways to stop the menace of fake invoices.

3rd edition of GST FAQs in which additional questions & Chapters were added, was released on 19.12.2018 by Shri S. Ramesh, Chairman, CBIC & Shri R.K Barthwal, Member, CBIC.

A question bank of more than 5000 multiple choice questions on GST Law and accounts were prepared for use in various examination/tests.



OTHER TRAININGS/ACTIVITIES

- A course for Air Force Officers from Material Management Institute, Devlali was organized on 22.2.2019 on Customs and GST focusing on various exemptions for Defence as well as its vendors.
- A two week course for Indian Trade Service (ITS) probationers from Ministry of Commerce was conducted from April 9-20, 2018 wherein GST & Customs procedures were covered.
- The Academy also trained officers from organizations such as State Excise, Mumbai Police, Coast Guard, Indian Army etc in addition to departmental officers on Drugs Law Enforcement. In FY 2018-19, two such four day training courses were conducted at NACIN Mumbai and one in Goa on Dec 10-12, 2018.
- A total of 7 Induction Trainings for Inspectors of CGST and Customs (Preventive Officers and Examiners) were conducted in FY 2018-19.

- Other than regular training programmes, NACIN is also frequently organizing outreach programmes for various Organizations as well as Commissionerates. An important element of these outreach programmes is to provide access to learning resources and serve as a learner support system on a variety of subjects. Some of the topics are GST, soft skills and Sevottam.
- A five day ‘Summer Camp’ was held from May 21-25 2018 for 28 children between 8 to 13 years of age. Activities such as Drawing Painting, Origami, Calligraphy, Fun with Science, Nature Trail at NACIN, Basic Yoga, Personality development, Badminton and Table tennis were held. A one day ‘Career Counseling for Youngsters’ was also held on May 26 2018 for children between 13-17 years of age.



ZTI PATNA



The Regional Training centre of National Academy of Customs, Excise & Narcotics was established at Hazaribagh (Jharkhand) as on 4th April 2002 and was inaugurated by the then Hon'ble Minister of Finance, Shri Yashwant Sinha. The said Regional training center was shifted to Patna in 2005. The academy was shifted in a rented building i.e. 668, Prasad mansion, Rajendra Path, Patna (Bihar). Thereafter the academy was again shifted in the building of Circle Telecom Training Centre Building, Buddha Marg, Patna in October 2014. At present academy is functioning at 6th Floor, Block C, D , E & Part of G, Karpuri Thakur Sadan, Kendriya Karmchari Parisar [GPOA], Ashiyana Digha Road, Patna. The carpet area under academy is 9940 sq Ft (approx.). This academy has 02(two) Classrooms, 01 (One) Computer Lab, 01(One) Library, 01 (One) Conference hall apart from regular office space. ZTI, Patna is a zonal training institute catering to the training needs of the officers/staffs posted under the CCO, CGST & CX, Ranchi Zone, Patna and Commissioner Customs (P), Patna, which covers two, states namely Bihar & Jharkhand. Apart from the conventional training on subject relating to Customs, Central Excise, Service Tax, GST and Narcotics emphasis is placed on capacity building in:

- ❖ Stress Management
- ❖ Yoga and management of health
- ❖ Personality development
- ❖ Leadership & Change Management

❖ Ethics & Morality

Besides that courses conducted on the topics other than regular departmental topics are:

- ❖ Financial Investigation
- ❖ Official Language
- ❖ Drug Law Enforcement
- ❖ Right to Information Act
- ❖ Money Laundering under FEMA & PMLA

RTI, NACIN, Patna re-designated as ZTI, Patna is imparting training to departmental officers of different formation of CBEC as well as commercial tax officers of Bihar and Jharkhand for capacity building and to prepare themselves for smooth implementation of new enacted act i.e. GST.

Trainings Conducted at NACIN, Patna (2018-19)

Total No. of trainings conducted	Total No. of Officers attended	Total No. of Mandays
61	1230	2309



Inspectors attending inductions course at NACIN, ZTI, Patna



View of computer classroom at NACIN, ZTI, patna



Shri V.C. Gupta, ADG delivering lecture



BOUQUET PRESENTED BY SRI V.C. GUPTA, ADG, NACIN, ZTI, PATNA TO SRI BIJENDRA PRASAD YADAV, HON'BLE MINISTER OF COMMERCIAL TAX, STATE OF BIHAR DURING STARTING OF GST CLASSES

RTI RAIPUR

NACIN, RTI, Raipur has been imparting training in Indirect Taxes and Narcotics for the past three Years catering to the training needs of Group 'A', 'B' and 'C' officers posted at Customs and Central Excise Commissionerates/ Directorates in the State of Chhattisgarh.

A total of 37 courses have been conducted during the period from 01.04.2018 to 31.03.2019 and 513 officers have been trained.

The above course also include other subjects such as Sevottam, Soft Skills, Wellness/ Stress Management/ Yoga, Vigilance & Inquiry Proceedings, Basic Computer & Microsoft Office, Women's Empowerment, Advanced Computer, RTI etc.

In addition to above, NACIN, RTI Raipur has conducted Outreach Program conducted at various schools and colleges to sensitize the students now itself to the basics of Goods and Services Tax (GST) and also conducted seminars on various topics on GST such as, Applicability of E-way bill, issues related to Registration etc.



RTI RANCHI



Consequent to re-organization of NACIN in the GST regime, two new RTIs were proposed at Raipur and Ranchi in the year 2017. However, the RTI at Ranchi (Now R.C., Ranchi) could be fully operationalised in the month of September, 2018 and since then various training programmes on GST as well as other relevant topics have been successfully conducted at this institute. In this institute, trainings have been imparted not only to the officers of CGST & Central Excise but also to the officers of Central/State Government departments as well as PSUs located in the state of Jharkhand.

The details of training programmes conducted at NACIN, R.C., Ranchi during the Financial Year 2018-19 are as under:-

SI No.	Date of Training	Name of the Training Course	No. of Participants
1	25.09.2018	GST training on TDS provisions of Registration, Payment and Return under GST Act, 2017	9
2	26.09.2018	GST training on TDS provisions of Registration, Payment and Return under GST Act, 2017	20
3	27.09.2018 & 28.09.2018	Financial Investigation and Accounting for Auditors, Range officers and Anti-evasion officer	23

4	04.10.2018 to 05.10.2018	Need based Training of officers posted in Range Offices	19
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5	08.10.2018	GST training on TDS provisions of Registration, Payment and Return under GST Act, 2017	21
6	09.10.2018	Verification of TRAN-1 Returns	19
7	30.10.2018 & 31.10.2018	GST Refresher Course	16
8	27.11.2018 & 28.11.2018	Inspection, Search and Seizure under GST	20
9	06.12.2018 & 07.12.2018	Need based Training of officers posted in Range offices	13
10	18.12.2018 & 19.12.2018	GST Refresher Course	20
11	10.01.2019 & 11.01.2019	Workshop on GST Refresher Course	12
12	30.01.2019 & 31.01.2019	Need based Training of officers posted in Range offices	11
13	12.02.2019	Yoga, Meditation, Stress Management and Health Tips	16
14	26.02.2019 & 27.02.2019	Financial Investigation and Accounting for Auditors, Range officers and Anti-evasion officer	20
15	14.03.2019 & 15.03.2019	Inspection, Search and Seizure under GST	17
Total			256

As such, this institute has been successfully catering to the training requirements of the officers of the entire state of Jharkhand with a meagre working strength of only 04 (four) officers during the Financial year 2018-19.



ZTI SHILLONG

Nestled in the picturesque state of Meghalaya lies the largest hill station of India. It is in the heart of Shillong, capital of Meghalaya where the Office of the National Academy of Customs, Excise and Narcotics (NACIN), ZTI is located. The Cadre Restructuring 2014 has considered sanction of a Zonal Training Institute for the first time in Shillong Zone covering the entire North Eastern Region having a geographical jurisdiction of 2,55,168 sqkm comprising of seven states- Assam, Arunchal Pradesh, Meghalaya, Manipur, Mizoram, Nagaland and Tripura.

*Mandatory Training for Promotion to the Grade of Superintendent
3rd December to 13th December - 2019
NACIN, ZC, Shillong*



TRAINING/ WORKSHOPS CONDUCTED BY RTI DURING 2019-20

In the month of September 2017, this Academy relocated from the Customs premises to rented building comprising 2 floors with a floor space of 8832 sqft owned by the Meghalaya State Housing Financing Cooperative Society Limited, which is located in Nongrim Hills, Shillong-793003.

In the month of January 2019, this Academy rented building for hostel comprising 1 floor with floor space of 2709 sqft owned by the Meghalaya State Housing Financing Cooperative Society Limited, which is located in Nongrim Hills, Shillong-793003. The hostel comprises 5 rooms with 19 beds, out of 5 rooms one room with 4 beds is exclusively reserved for female trainees.

NACIN, ZTI, Shillong organized the **GST Audit Training** at Shillong, where a total number of 3 courses were conducted and 75 officers participated during the period from April, 2019 to December, 2019.

The State Tax Dept. of Meghalaya also requested **training on GST** for its officers which NACIN, ZTI, Shillong conducted from 14th to 15th October, 2019 where 89 officers participated.

NACIN, ZTI, Shillong organized the **Induction Training Course for Inspectors of CBIC** at Shillong, where a total number of 3 courses were conducted and 62 officers participated during the period from April to December, 2019.

NACIN, ZTI, Shillong organized the **training on GST for the Officers of the Tax Cell of MeECL and its subsidiaries**

at Shillong on 16th September, 2019 where 46 officers were participated.

NACIN, ZTI, Shillong organized the **CBIC-GST Backend Refresher Course** at Shillong during the period from 27th May to 28th May 2019 where 33 officers were participated.

One day Session on Financial management has been conducted by NACIN, ZTI, Shillong at Shillong on 18th September 2019 where 39 officers were participated.

Mandatory Training of Executive Assistants for Promotion to the post of Administrative Officers has been conducted by the by NACIN, ZTI, Shillong at Shillong during the period from 02nd to 13th December, 2019 where 34 officers were participated.

One Day Workshop on Combating Wildlife Trafficking for CBIC officials has been organized by NACIN, ZTI, Shillong at Shillong on 18th November, 2019 where 35 officers were participated.

NACIN, ZTI, Shillong organized **One Day ICES Training** on 26th April, 2019 where 49 officers were participated.

One Day Workshop on Import & Export Procedures was conducted on 27th June, 2019 where 74 officers were participated.

One Day Seminar on Financial and Accounting System in Government of India was held in Shillong on 12th July, 2019 where 23 officers were participated.

Mandatory Training for Promotion to the grade of Superintendent was organized by the NACIN, ZTI, Shillong at Shillong during the period from 3rd to 13th December, 2019 where 112 officers were participated.

Workshop/ Interactive Session on Integrity/Probity was held in Shillong

during the period from 05th December to 6th December, 2019 where 183 officers were participated.

Two days Management Development Programme for 1997 & 1999 Batch IRS Officers was held during the period from 29th to 30th April, 2019 where 16 officers were participated.



The Zonal Training Institute (ZTI) of NACIN was set-up at Vadodara in the Year 2002. Initially, this Institute catered to the entire state of Gujarat and also to the training needs of M.P. viz. Indore and Bhopal Commissionerates. Subsequently, NACIN, RTI in Bhopal, was created for the state of M.P. Initially, this ZTI operated from a two-room residential flat in the Central Revenues Colony, Vadodara. Because of lack of infrastructure, most of the Courses were conducted jointly with ZTI, at Mumbai only. From December, 2008 onwards all the Courses are regularly being conducted by this ZTI at Vadodara independently. Presently, this ZTI functions from the GST Bhavan, 2nd and 3rd Floor, Subhanpura where Central GST & Central Excise, Vadodara-II and Audit Commissionerates are also located. This ZTI caters to the training needs of in-service departmental officers of CBIC working in Gujarat and also the State GST official of Gujarat. Most of the Courses conducted by ZTI Vadodara are interactive and participatory in nature. Along with physical fitness through morning Yoga/ Games etc., it is also ensured that the trainee officers get adequate exposure to the real-time work environment situations through field visits to Factory, ICD, SEZ, Port etc. Police Training is also provided to familiarise the trainees with handling of small arm in preventive operations. The social aspect is also covered through the village visit, classes on music and culture as a part of long term training programmes.

ZTI Vadodara not only provides in-house training but it is also servicing on demand at the doorstep of various field formations and stake holders. Apart from Vadodara, workshops have been conducted and trainings have been provided at Ahmedabad, Kandla/ Mundra Port & Surat.

NACIN, Hostel: Upgradation and renovation of NACIN, Hostel facility was also taken-up with the help of CPWD in this financial year. The four Type-III Flats in the Central Revenue Colony have been re-designed and converted into 16 beds hostel, fully air conditioned and attached W.C. in six rooms, modern kitchen, fully furnished dining and drawing room.

Virtual Classroom at ZTI, NACIN, Vadodara:

From the formal way of teaching which was a carryover of the twentieth century to the modern, dynamic, interactive way of learning, ZTI, NACIN, Vadodara has taken measures to introduce the digital way of learning.

Computer aided content delivery will make the trainers more productive and the subsequent trainings more value creating. These classrooms will create a fundamental transformation in the quality of officers which the department strives to inculcate in its officers at all levels.

A virtual, interactive classroom has been established with a modern state of the art DLP Short Throw Projector System with a large visual display and training through long distance video conferencing facility at all other locations at the same time.

A brief on performance of ZTI, Vadodara:

A total of **100** courses have been conducted by NACIN, Zonal Campus, Vadodara during the Year **2018-19**, wherein 3226 officers have been trained. This number translates into 13136 man-days of training for the whole year. The other courses conducted include viz. GST Audit, Vigilance, RTI, IPR, NDPS, Soft Skills, ICES, Green Customs, Gender Sensitization, UNODC etc. Further, NACIN Zonal Campus, Vadodara has also conducted the Training on Export Module for IRS Probationers at two locations viz. at Faridabad and Mumbai. A break-up of the important courses conducted during the year is shown as below:

Sl. No.	Name of the Course	No. of courses conducted	No. of officers trained	Man-days of training
1	Induction Course for Inspectors of GST and Customs	6	236	8061
2	Induction Course for Tax Assistants	8	141	1308
3	Course on GST (Refund, E-way Bills, TDS,	15	461	802
4	Refresher Course on GST back end application	8	115	230
5	Other Courses	63	2273	2735
Total		100	3226	13136

The other trainings courses organized at the ZTI, Vadodara, are furnished below;

- IRS probationers (OJT) one week GST refresher course.
- Orientation course for newly promoted Gr. A officers.
- Course for Retiring Officers.
- Specially designed course for officers of Audit Commissionerates. i.e. Basic Accounting and Reading of Balance-sheet.
- Training on Trade Facilitation/ Ease of Doing Business.
- Course on GEM and E-Procurement.
- Training for Customs officers at International Airport, Ahmedabad.
- Course on Cyber Crime and Cyber Security.
- Course on Enforcement and Data Forensics.
- Training on TDS for DDOs under GST regime.
- Course on Tally/ Advance Excel and SAP.
- Course on Stress Management & Financial Management.

Departmental Examination: This ZTI has also been given the mandate for conducting Departmental Examination for confirmation of Tax Assistants and for Sepoy/ Hawaldar. During 2018-19 Examination for Tax Assistants was conducted which was taken by 350 candidates from 118 Commissionerates/ Directorates all over India. Similarly, 53 candidates from 26 Commissionerates took the examination for Sepoy/ Hawaldar.

E-Learning Modules: ZTI, Vadodara has prepared e-Learning modules on the following subjects;

- (i) Search operation under Central Excise, Service Tax and Customs;
- (ii) Custom Brokers Regulation;
- (iii) Risk Management System (Import); and
- (iv) Time and Value of Supply under GST

ZTI VIZAG

Zonal Campus, NACIN, Visakhapatnam became functional from 01.07.2017. This Zonal Campus is having jurisdiction of entire state of Andhra Pradesh. This institute is catering to the training needs of GST Commissionerates of Visakhapatnam, Guntur, Tirupati, Audit Commissionerate, CPC, Vijayawada and Custom House, Visakhapatnam besides Directorates located in the state.

Performance of Zonal Campus, Visakhapatnam in the year 2018-19

No. of GST Trainings			No. of Non-GST Trainings		
No. of Trainings	No. of officers trained	Mandays	No. of Trainings	No. of officers trained	Mandays
10	235	176	60	1505	1818

Induction Course for Inspectors			Induction Course for POs/Eaminers		
No. of Trainings	No. of officers trained	Mandays	No. of Trainings	No. of officers trained	Mandays
3	87	2805	2	40	1263

Induction Course for LDC/TAs			Induction Mandatory Course for Administrative Officers		
No. of Trainings	No. of officers trained	Mandays	No. of Trainings	No. of officers trained	Mandays
2	36	360	1	14	70

	No. of Trainings	No. of officers trained	Mandays
Total No. of Trainings excluding Induction Course	70	1740	1994
Induction Trainings	8	177	4498
Grand Total No. of Trainings	78	1917	6492

Number of Officers trained	
Category	No.
Group- A	42
Group- B	800
Group- C	150
Others	337
Total	1329

Specialised Trainings:

In addition to the regular trainings, specialized training sessions were conducted, as per specific needs/requests of the Commissionerates.

Leadership & Change Management, Administration, Establishment and Vigilance for newly promoted Group-A officers (5 days training programme) was conducted from 4th to 9th September, 2018.

Workshops on 'Provisions and procedures of TDS under GST law'; 'GST on Education Sector'; 'General Overview of GST' for Hawaldars' and Head Hawaldars' were also conducted during 2018-19.

In Induction training to Inspectors and Tax Assistants, 'Yoga' has been introduced to all the trainee officers with the help of 'Yoga Consciousness Trust' Visakhapatnam. As per DOPT Guidelines, village visits were made a part in the Induction Training Course for Inspectors and Preventive Officers/Examiners.



Induction Training for TAs/LDCs



Arms Training at Police Training College, Vizianagaram



Workshop on Provisions and procedures of TDS under GST law

SWACHHATA INITIATIVES BY NACIN

NACIN Faridabad has contributed all efforts and resources towards realizing dream of Swachh Bharat and in continuance of same, 'Swachhata Pakhwada' was observed from 16th January, 2018 to 31st January, 2019. NACIN Faridabad on its part took the following major projects for augmentation of Swachhata Action Plan for the financial year 2018-19.

RENOVATION OF SQUASH COURT:

A complete renovation of the already existing Squash Court was undertaken. The newly renovated Squash Court was inaugurated by the Principal DG Shri Devendra Singh on 27.03.2019. Newly inaugurated Squash Court is state of the art sports facility meeting all the international standards of a modern Squash Court.



RENOVATION OF LECTURE HALL NO. 2:

The number of trainings in NACIN has increased day by day and due to this, requirement of an additional modern lecture hall was felt. Therefore, Lecture Hall No. 2 was renovated equipping with all the latest gadgets like Ultra HD Projectors, Hitech Screen Board etc. The hall was constructed in a stair case manner and provided with comfortable & modern sitting arrangements.



RENOVATION OF BITUMINOUS ROAD:

NACIN has renovated old bituminous road spread across the campus of the academy including residential area, hostel area and Admin Block of the academy.



SWACHHATA AND PLANTATION DRIVE:

Under the Swachh Bharat Mission, NACIN carried out the Plantation Drive and different flower and fruit plants were planted in office premises to make the campus more green.



SWACHHATA INITIATIVES BY ZTI CHENNAI

Two main projects were taken up as a part of Swachhta Action Plan 2018-19. The first project was Adoption a local Govt. Panchayat Union School for carrying activities under the heading IEC (Information, Education & Communication) which includes Painting , Fixing of pipes for Providing drinking water, creation of space to carry out bare minimal activities relating to education like tidy blackboards, storage space for bags of children, re-furbishing of the mid-day meal kitchen, Fix a gate for protection of children etc., Plant saplings of trees & set up a garden in the premises. Renovation of the toilets & repairing an existing borewell for water supply to the toilets. The work has been completed in the second week of February, 2019.

The second project taken up was Painting the walls of the NACIN Hostel & Renovation of toilets for providing clean rooms for the trainees. The work has been completed in respect of 15 Hostel rooms. The remaining work will be completed by the end of March, 2019.

Apart from the above Essay competitions and poster making competitions on Swachhta were conducted for the trainee inspectors attending Induction Course during Swachhta Pakhwada. Drawing competitions were also held for the students of the local Government Primary, Higher Secondary and Panchayat Union Primary School on theme Swachhta and prizes distributed to the winners and the participants.

The Academy also carried out a cleanliness drive at Ambattur Industrial Estate. The officers & staff cleaned the streets and cleared plastic waste and debris from the area.

As a part of Anti-Plastic drive, the officers and staff of the academy distributed pamphlets to general public and also distributed Jute bags with anti-plastic slogan to the officers, staff, visiting faculty and to school students. Bio Composters were purchased for disposal of wet waste in a useful way.



Before



After



Before



After



Before



After





SWACHHATA INITIATIVES ZTI BENGALURU

Beautification outside NACIN

Premises: Under Swachh Bharat theme, NACIN has carried out beautification work outside NACIN main gate by planting various plants and flowers. These plants and flowers also include some endangered species of plants and flowers. This is being maintained by NACIN on day to day basis.



Rain Water Harvesting:

A comprehensive Rain Water Harvesting system has been implemented in the campus so as to capture and utilize every drop of rain that falls in the campus. The system consists of two separate parts, i.e., a rooftop rain water harvesting filtering and a storage system for potable use

and rooftop and surface runoff rainwater harvesting and recharging system. The rainwater from the rooftop of Administration and Hostel block is being collected and channelized to a filtered water is directed to the underground sump which is further used for NACINs daily needs. Water so collected after a round of good rains, is sufficient to cater to the needs of the academy for 5 to 6 days. Rainwater from other buildings in the campus and the surface run-off water is channelized through storm water drain to the aquifers. This improves the water table level in and around the area thereby replenishing our bore wells, which are the sole means of fresh water in this campus. Rainwater harvesting makes up to 7% of the total water requirement annually.

Eco-Friendly measures adopted at NACIN, Bengaluru:

- The campus is a “Zero Garbage Zone” and is equipped with a Bio-filtration Sewage Treatment Plant and an Organic Waste Converter.



- Solar Roof Top Photo Voltaic (SRTPV) Plant is installed at the academy. The electricity generated by SRTPV Plant substitutes 47 % of total internal lighting energy requirement.



- The campus has been landscaped with 100% green cover which includes unique herbal garden theme. Herbal Garden also includes medicinal and aromatic plants, pests and mosquito repellent plants.



- Innovative Trenching technique around trees has been implemented in the garden which helps in excellent rainwater retention and percolation is also possible with this method.



SWACHHATA INITIATIVES ZTI COCHIN

The Zonal Training Institute, NACIN, Cochin was allocated a budget sanction of Rs. 5,00,000/- under the budget head OE Swachhata for the year 2018-19 with directions to utilize the same for activities such as creating awareness regarding cleanliness among staff, department's stake holders and general public, keeping office premises clean, etc., thereby mainstreaming sanitation and cleanliness activities as required under the Swachhata Abhiyan. The activities undertaken by this institute hold greater importance in the context of 'Swachhata' as this year being the 150th Birth Anniversary of Mahatma Gandhi.

Unlike last year where the ZTI Cochin was working with limited infrastructure facilities and was based out of two room space being provided by the Customs Preventive Commissionerate, Cochin, this year the institute started functioning from an independent hired building having two floors and training halls as well. As mandated under the Swachhata Abhiyaan (Swachhata Action Plan), various initiatives were undertaken for improving the ambience of the office space/ work stations viz., fabrication works undertaken in order to have requisite chambers/ rooms for the officers and staff, purchasing curtains and blinds for the training hall and other rooms/cabins for officers/staff, wallpaper and painting works etc.

In a bid to discourage the use of plastic, file-folders made of jute with a slogan "say no to plastics" and 'paper seed pens' in place of normal ball-point pens are being distributed to trainees undergoing various training programmes organized by this institute. Also, Jute Bags with Swachhata slogans are given to officers attending induction trainings.



Inspectors of Induction Training Batch taking part in 'Swachhta Hi Seva Abhiyaan' at Vagamon Village.

Taking Swachhta initiatives forward, this institute identified various Govt. Schools and orphanages in the locality and made the best of efforts possible to address their requirements with regard to cleanliness, sanitation, need for clean drinking water, etc. The details regarding some of the works/projects undertaken are as follows:

Govt. Girls Higher Secondary School, Mattancherry: The school was in requirement of clean drinking water facility and some modifications which were to be done in the wash-area owing to which a problem of water-logging was being faced. Taking into cognizance the problems highlighted, a visit was made to the premises and proper assessment of the prevailing situation was done. Further, cleaning of the school compound, rectifying the issue of water-logging, repair of water tank for drinking water and other necessary plumbing works required were undertaken and completed.



Before



After

Govt. Higher Secondary School, Elamakkara: This school presented with requirements such as installation of a water purifier for clean drinking water, sanitary napkins vending machine, wall mounted urinal bowl for boys, pressure pump, a pressure motor for pumping drinking water, etc. After taking into consideration various factors such as urgency and available budgetary provisions, the above said requirements were addressed to and facilities such as installing a water-purifier and sanitary napkin vending machine, and a pressure pump and 1.5 HP motor were provided under the Swachhata Action Plan.



Photograph showing water purifier being installed at Govt. Higher Secondary School, Elamakkara.

Govt. Home for Physically handicapped (Women), Thevara: As cleanliness drive in orphanages is also suggested as an activity to be undertaken under Swachhta Action Plan, the issue with regard to sanitation and availability of clean drinking water at the 'Home for Physically Handicapped Women' was considered and steps were initiated to provide an effective and early resolution for the same. The issue of a choked septic tank which was posing both as a health and environment hazard was addressed and the problem was rectified.

Govt. Sanskrit High School, Thrippunithura: As part of the 'Swachhata Pakhwada' to be observed in the Department of Revenue from 15.10.2018 to 31.10.2018, a visit was made to the school and it was identified that there were requirements like cleaning of the school compound, provision for clean drinking water, and other sanitation related works. Addressing the requirements, the school compound was got cleaned and water purifier was installed along with a storage tank, plumbing and electrical provisions were made for the purifier already available with the school.

SRV Govt. (Male) VHSS & HSS, Ernakulam: An email communication stating need for renovation/maintenance of toilets and provision for clean drinking water was received from the school authorities and a visit was made to ascertain the exact requirements regarding the same. It was found that the school was in requirement of a motor to pump drinking water, two 1000 lts. water tanks, replacement of water taps and installation of a water filter. After ascertaining the requirements and in accordance to the budgetary provisions available under the Swachhata Head, works such as plumbing to avoid seepage of waste water into drinking water, sump tank modification, cleaning of toilets, were done. Also, the school was provided with 2 (two) water tanks of 1000 lts capacity each and a water purifier along with a storage tank of 50 ltr capacity.

Govt. HSS, North Paravur, Cochin: A requirement of water purifier along with a storage/dispenser tank was received from the school. Provisions were made for the same and the purifier is being installed thereby ensuring availability of safe and clean drinking to the students.



Shri Vinodini S. Menon, Superintendent, NACIN Cochin handing over Sanitary Napkin Vending Machine to the Principal, Govt. Higher Secondary School, Elamakkara.

SWACHHATA INITIATIVES BY ZTI, DELHI



Swachhta Pakhwada organised by NACIN, ZTI, Delhi from 15th September to 02nd October, 2018 and price distribution to winners of Swachhta Workshop by Sh. Anil Ramteke, Additional Director.



Swachhta Awareness workshop at NACIN, ZTI, Delhi during 15th September to 02nd October, 2018

SWACHHATA INITIATIVES BY ZTI, JAIPUR

NACIN Jaipur is committed to Swachh Bharat Mission since inception and has left no stone unturned in creating awareness among fellow officers as well as the trainee officers to maintain cleanliness.

A. Plantation of trees in school and swachta rally in village:

During the course of induction training, the trainee Inspectors visited Jadon Ghana Village and planted trees in the Govt. Primary School. To create awareness about cleanliness amongst the villagers, a rally was taken out with the placards displaying slogans with respect to Swachh Bharat Mission.



B. Cleaning of Govt. Narendra V. Durlabhji Bal Mandir Vidhyalaya, C-Scheme, Jaipur and renovation of toilets of the school:

Narendra V. Durlabhji Bal Mandir Vidhyalaya, C-Scheme, Jaipur has been identified for cleaning of school premises & renovation of toilets as the cleanliness of school was not up to the

mark and toilets were also in very bad condition. 385 students mainly from poor families study in this school.

The officers and staff of NACIN cleaned the school premises. NACIN provided a wall to wall carpet in one Hall of the school. Toilets were renovated with the help of fund collected from NACIN Officers.



C. Lectures Series on various topics relating to Environmental Management:

During the Swachh Pakhwara in Oct. 2018, NACIN Jaipur organized a series of lectures on various topics relating to

Environmental Management, E-Waste Management, Waste Management, Energy Efficiency & Conservation, Water Conservation and Management by calling eminent speakers on the subject.



NACIN organized an exhibition of bio-degradable and environmental friendly goods. Equipment of green energy and solar energy were also displayed.



D. GREENING OF CAMPUS: A green area has been created in the premises. A statue of Mahatma Gandhi has been installed in the green area as a mark of respect to the father of the nation and to motivate the officers to follow the ideals and principles of Mahatma Gandhi.



SWACHHATA INITIATIVES BY ZTI, KANPUR

In view of the above this Academy has taken various measures such as revamping of washrooms, upkeep and cleanliness of office/hostel premises/Installing of air purification system/Awareness campaign through poster, banner etc. and cleaning of public places etc.



Swachhata Pledge taken at NACIN, ZC, Kanpur during Swachhata Pakhwada

SWACHHATA INITIATIVES BY ZTI, MUMBAI

NACIN, Mumbai, enthusiastically observed Swachhata Pakhwada 2018 from 15.10.2018 to 31.10.2018 with an aim to focus on the issues and practices related to “Swachhata”. This included activities like cleaning of the NACIN campus and neighboring areas, planting of saplings, Swachhta Workshop on cleanliness & waste management and competition for essay writing for NACIN staff. This campaign is bringing about a qualitative change in the NACIN campus as can be seen from the small farming effort undertaken during last year's Swachhata Pakhwada which now yields fruits and veggies on an area which was previously lying unused. The activities also included a lively and interactive visit to a nearby orphanage on 29.10.2018 where the children were presented with a kit containing essential toiletries and explained the importance of cleanliness and hygienic habits.



As part of Clean and Green Bhandup' initiative, a run of 5 kms and 10 kms was conducted on January 06, 2019. A total of 100 officers including trainees and staff of NACIN Mumbai participated.



SWACHHATA INITIATIVES BY ZTI, VADODARA

Under the Swachhata abhiyan, Village visits and shramdaan was organised for the Inspectors of Induction Course with a view to sensitize (i) the participants about village life and cleanliness; (ii) the village population about importance of cleanliness and harmful effects of plastics. This office provided dustbin sets to the village for collection of dry and wet waste separately. Further, plantation of saplings was also undertaken by participants of Induction course together with villagers. The saplings were covered with protection cages. Some photographs of village visits are below:



Swachhata Pakhwada:

Swachhata pakhwada was observed from 15.10.2018 to 31.10.2018 wherein following activities were undertaken:

- An event viz. “JAM – Just A Minute” was organised wherein the participants were required to present their ideas on importance and need to create awareness on Swachhata.
- A slogan writing competition on Swachhata Abhiyaan and harmful effects of plastic was organised wherein trainee officers participated.
- Shramdaan was also organised in and around the premises of NACIN, GST Bhawan, Vadodara-II Commissionerate wherein the Inspectors undergoing Induction Training and Officers of NACIN participated. Some photographs of Shramdaan are given below:



Under Swachhata Abhiyan, the additional room allotted to NACIN by Vadodara-II Commissionerate was converted into a smart-class for trainings purpose. The photos taken before and after renovation of the room are as under:



SWACHHATA INITIATIVE BY ZTI, VIZAG

A compost machine was installed in the premises of Central Revenue Quarters at Sandhills, Visakhapatnam. Construction of toilets was made at Mandal Parishad Primary School, SIG Nagar, Vishakhapatnam. Installation of overhead water storage tank in Zilla Parishad High School, Thotagaruvu, Visakhapatnam.



Inauguration of Compost Machine at Central Revenue Quarters at Sandhills, Visakhapatnam.

Appendix-I

SANCTIONED STRENGTH OF NACIN & ITS ZONAL/REGIONAL CAMPUSES

(As on 01.01.2019)

DESIGNATION	FARIDABAD	CENTRE OF EXCELLENCE (CoE)	ZC, DELHI	CHENNAI	KOLKATA
	S	S	S	S	S
Pr. DG(Apex)	1	0	0	0	0
Pr. ADG/Pr. Commr.	1	1	1	1	1
ADG	3	0	0	0	0
Addl. Dir/Jt. Dir	6	1	1	1	1
DD/AD	26	5	5	8	7
DD (OL)/AD (OL)	2	0	0	0	0
CAO	1	0	0	1	1
AO	2	0	0	1	1
Sr. PS	2	1	1	1	1
PS	3	0	0	0	0
Suptd.	5+9*	1+2*	1+2*	1+5*	1+2*
Steno-I	6	2	2	2	2
Steno-II	2	0	0	0	0
Inspector	12+9*	2+2*	2+4*	2+6*	2+4*
STA	5	0	0	1	0
TA	2	1	1	0	1
Driver Spl. Grade	0	0	0	1	0
Driver Grade 1	0	0	0	1	1
Driver Grade 2	1	1	1	0	0
Driver Grade 3	2	1	1	0	0
Sr. Hindi Translator	1	0	0	0	0
Jr. Hindi Translator	2	0	0	0	0
LDC	4	0	0	0	0
Head Havaldar/Havaldar	16	2	2	2	2
MTS	6	1	1	1	1
TOTAL	111+18*	19+4*	19+6*	24+11*	22+6*

* On Loan Basis

** On Deputation

DESIGNATION	MUMBAI	PATNA	KANPUR	BANGALURU	VADODARA	HYDERABAD	COCHIN
	S	S	S	S	S	S	S
Pr. DG(Apex)	0	0	0	0	0	0	0
Pr. ADG/Pr. Commr.	1	0	0	0	0	0	0
ADG	0	1	1	1	1	1	1
Addl. Dir/Jt. Dir	2	1	1	1	1	1	1
DD/AD	8	5	5	7	5	8	5
DD (OL)/AD (OL)	0	0	0	0	0	0	0
CAO	1	1	1	1	1	1	1
AO	1	1	1	1	1	1	1
Sr. PS	1	0	0	0	0	0	0
PS	0	1	1	1	1	1	1
Suptd.	1+8*	1+2*	1+2*	1+2*	1+4*	1+2*	1+2*
Steno-I	2	0	0	0	0	0	0
Steno-II	0	1	1	1	1	1	1
Inspector	2+14*	1+4*	1+4*	1+4*	1+4*	1+4*	1+4*
STA	0	0	0	0	0	0	0
TA	1	1	1	1	1	1	1
Driver Spl. Grade	0	0	0	0	0	0	0
Driver Grade 1	1	0	0	0	0	0	0
Driver Grade 2	0	0	0	0	0	0	0
Driver Grade 3	0	0	0	0	0	0	0
Sr. Hindi Translator	0	0	0	0	0	0	0
Jr. Hindi Translator	0	0	0	0	0	0	0
LDC	0	0	0	0	0	0	0
Head Havaladar/Havaladar	2	1	1	1	1	1	1
MTS	1	0	0	0	0	0	0
TOTAL	24+22*	15+6*	15+6*	17+6*	15+8*	18+6*	15+6*

* On Loan Basis

** On Deputation

DESIGNATION	SHILONG	BHOPAL	VIZAG	BHUBANESHWAR	CHANDIGARH	JAIPUR	RANCHI	RAIPUR
	S	S	S	S	S	S	S	S
Pr. DG(Apex)	0	0	0	0	0	0	0	0
Pr. ADG/Pr. Commr.	0	0	0	0	0	0	0	0
ADG	1	1	1	1	1	1	0	0
Addl. Dir/Jt. Dir	1	1	1	1	1	1	1	1
DD/AD	5	5	5	5	5	5	3	3
DD (OL)/AD (OL)	0	0	0	0	0	0	0	0
CAO	1	1	1*	1*	1*	1*	0	0
AO	1	1	1*	1*	1*	1*	0	0
Sr. PS	0	0	0	0	0	0	0	0
PS	1	1	1*	0	1*	0	0	0
Suptd.	1+2*	1+2*	2*	2*	1*	1*	1*	1*
Steno-I	0	0+1*	1*	0	1*	1*	1*	0
Steno-II	1	1	1*	1*	1*	1*	1*	1*
Inspector	1+4*	1+4*	4*	2*	2*	2*	2*	2*
STA	0	0+1*	1*	1*	1*	2*	1*	0
TA	1	1	2*	2*	2*	2*	1*	1*
Driver Spl. Grade	0	0	0	0	0	0	0	0
Driver Grade 1	0	0	0	0	0	0	0	0
Driver Grade 2	0	0	0	0	0	1*	0	0
Driver Grade 3	0	0	0	0	1*	0	0	0
Sr. Hindi Translator	0	0	0	0	0	0	0	0
Jr. Hindi Translator	0	0	0	0	0	0	0	0
LDC	0	0	1*	1*	1*	1*	0	0
Head Havaladar/Havaladar	1	1+1*	3*	3*	3*	3*	2*	1*
MTS	0	0	0	0	0	0	0	0
TOTAL	15+6*	15+9*	7+18*	7+14*	7+16*	7+16*	4+9*	4+6*

* On Loan Basis

** On Deputation
