



National Academy of Customs, Indirect Taxes and Narcotics (NACIN),
Zonal Campus, C.R. Building, Plot No.19, Sector – 17-C,
Chandigarh – 160017
Tele : 0172-2721103 (O)
0172-2705924(Fax)

F.No. NACIN/ZTI/CHD/33/Hiring Vehicle/2017

Date: - 23.02.2018

NOTICE INVITING TENDERS

1. Online Manual/ Sealed bids are invited on single stage two bid system for “Hiring of One Vehicle (Without driver and with/without fuel) for NACIN, ZTI, Chandigarh”. **Manual bids shall not be accepted. Earnest Money @ Rs 2000/-** (refundable in case of non-selection/non-refundable in case of successful/withdrawal) in the form of Demand Draft in the name of Pay & Account Officer, CBEC, Chandigarh shall be submitted by the bidder. The demand draft, in original, must reach the office at Room No 214, Central Revenue Building, Plot no 19, Sector-17, Chandigarh. Scanned copy of demand draft is to be uploaded online with the tender. Tenders without Earnest money will be summarily rejected at technical stage and no correspondence will be accepted in any case at later stage.

2. Document Download: Tender documents may be downloaded from www.cbec.gov.in, www.nacen.gov.in www.cexchd1.gov.in and CPPP site <https://eprocure.gov.in/eprocure/app> as per the schedule as given in CRITICAL DATE SHEET as under.

CRITICAL DATE SHEET

Published Date	23.02.2018 (09.00 hrs)
Bid Document Download / Sale Start Date	23.02.2018 (10.00 hrs)
Bid Submission Start Date	24.02.2018 (09.00 hrs)
Bid Document Download / Sale End Date	09.03.2018 (1200 hrs)
Bid Submission End Date	09.03.2018 (1600 hrs)
Technical Bid Opening Date	12-03-2018 (10.00 hrs)

3. Bid Submission:

Bids shall be submitted online only at CPPP website:
<https://eprocure.gov.in/eprocure/app>.

Bidder/Contractor are advised to follow the instructions “Instructions To Bidder for Online Bid Submission” provided in the Annexure “ A ” for online submission of bids (PAGE- 12 onwards- not to be signed and submitted with tender)

4. **Not more than one tender shall be submitted by one contactor or contractors having business relationship.** Under no circumstance will father and his son(s) or other close relations who have business relationship with one another (i.e. when one or more partner(s)/director(s) are common) be allowed to tender for the same contract as separate competitors. A breach of this condition will render the tenders of both parties liable to rejection.

5. Bidder who has downloaded the tender from the website www.cbec.gov.in, www.nacen.gov.in www.cexchd1.gov.in and Central Public Procurement Portal (CPPP) website <https://eprocure.gov.in/eprocure/app> , **shall not tamper/modify the tender form including downloaded price bid template (BoQ-in Excel Sheet) in any manner.** In case if the same is found to be tampered/modified in any manner, tender will be completely rejected and bidder is liable to be banned from doing business with NACIN.

6. Intending bidders are **advised to visit again** website www.cbec.gov.in, www.nacen.gov.in www.cexchd1.gov.in and **CPPP website** <https://eprocure.gov.in/eprocure/app> **regularly till closing date of submission** of tender for any corrigendum / addendum/ amendment.

7. Bids will be opened as per date/time as mentioned in the **Tender Critical Date Sheet.**

Submission of Tender

The tender shall be submitted online in - Two part, viz., **technical bid** and **financial bid.**

All the pages of this tender document bid(except Annexure-III which is to be uploaded only at portal in BoQ) being submitted must be signed is token of being read carefully and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading.

The offers submitted by **Telegram/Fax/email shall not be considered.** No correspondence will be entertained in this matter.

Technical Bid

The following documents are to be furnished by the Contractor along with Technical Bid as per the tender document:

- i) **Signed and Scanned copy of Certificates/documents mentioned in the tender document.**
- ii) Signed and Scanned Copy of Tender Acceptance Letter as mentioned in the Annexure IV.
- iii) An undertaking (self-certificate) that the agency hasn't been blacklisted by a Central / State/UT Government institution and there has been no litigation with any government department on account of any services.
- iv) Tender Data Sheet duly filled and signed by the bidder.

Financial Bid

Price bid undertaking

(a) Schedule of price bid in the form of BOQ_XXXX.xls

PRICE BID UNDERTAKING

From: (Full name and address of the Bidder) _____

To,

Dear Sir/Madam,

I submit the Financial Bid for _____ (No. of cars) and related activities as envisaged in the Bid document.

2. I have thoroughly examined and understood all the terms and conditions as contained in the Bid document, and agree to abide by them.

3. I offer to work at the rates as indicated in the price Bid, Annexure III (In BoQ-Excel sheet) exclusive of GST and if I am successful in bid process, I will not withdraw at later stage and will provide vehicle at price quoted by us.

Yours faithfully

Signature of Authorized Person

Annexure - I

TERMS AND CONDITIONS

Type of the vehicles required hired to be supplied. Only one vehicle is to be hired.

The bidder may quote their rates for any or both category as below:

S. No.	Category	Type of Vehicle	No. of Vehicles required
1.	<p>Staff Car: Vehicle to be used up to 30/31days in a month for maximum of 2500 Kms in a month for vehicle and with provision of extra payment for per Km Running over 2500 Kms.</p> <p>(WITHOUT DRIVER AND WITHOUT FUEL)</p> <p style="text-align: center;">Or</p> <p>Staff Car: Vehicle to be used up to 30/31days in a month for maximum of 2500 Kms in a month for vehicle and with provision of extra payment for per Km Running over 2500 Kms.</p> <p>(WITHOUT DRIVER AND WITH FUEL)</p>	<p>01-Mid size like Honda City</p> <p style="text-align: center;">Or</p> <p>01-Mid size like Honda City</p>	01

2. The contract for the above vehicles shall be valid for one year but can be terminated after one month notice to either party. The tender will not be extended under any conditions beyond the expiry of one year.

3. **IMPORTANT:** The bidder should be duly registered with concerned Central/State Govt. authorities and should be a well established Taxi agency/firm (hereinafter referred to as the agency/firm). Such vehicle providers should also submit details of other such Govt. Organizations to which they have extended similar service in the recent past as well as the present.

4. The agency/firm should have sufficient numbers of the vehicles ~~and drivers~~ with them. In case of breakdown of vehicle or non-availability of driver at any time, the firm shall provide substitute vehicle/driver as the case may be.

5. The vehicles to be provided should be in excellent working condition and not be of make older than 01/01/2017. Applicant Contractor should mention the year of manufacture of the vehicles. Preference will be accorded to newer vehicle. The vehicles should be kept neat and clean and in perfect running condition with clean interiors and proper upholstery.

~~6. The Contractor shall provide dedicated drivers with the vehicles and any change in vehicle and/or driver should be made only in very exceptional circumstances. Replacement of the vehicle/driver should be provided in the event of a breakdown of vehicle/non-availability of driver. The driver should be having Transport License, with a minimum experience of 5 years and their antecedents should be duly verified by Police authorities, at the instance of the contractor.~~

7. In case the condition of the vehicles is not found to be satisfactory, they shall be returned for immediate replacement. In case no replacement is provided on time, the Additional Director General, NACIN, Zonal Campus, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh would have a right to hire a vehicle from the market and the additional cost incurred by this office, will be borne by the agency / firm.

~~8. The agency/firm would ensure that the drivers employed have valid driving license and clean driving record. The driver of the vehicle provided must follow traffic rules and all other regulations prescribed by the Govt. from time to time. The driver shall observe all the etiquette and protocol while performing duty & shall be neatly dressed in proper uniform.~~

9. The drivers employed along with the vehicle should satisfy the following conditions:

~~i) Drivers should have minimum 5 years of experience of driving. They should have vehicle Transport Licenses for driving passenger vehicles on hire.~~

~~ii) Drivers should be well versed with the roads and the places in Chandigarh, Punjab & Jammu and should have experience in city driving.~~

~~iii) Once the driver has been allotted to a particular vehicle, he should remain with the same vehicle for a period of at least one year. Any change in the designated driver should be intimated to the concerned officer 24 hours before such change is affected.~~

~~iv) Driver should be provided with a mobile phone.~~

~~v) Driver should be decent and well behaved and should not have any criminal cases against him and should not have any past history of accidents.~~

~~vi) Drivers should not be addicted to any narcotics/ banned drugs.~~

vii) Car should be clean and odour free, suitable for official use.

10. In case of vehicle breakdown, a substitute vehicle shall be provided by the Contractor immediately. In case, the vehicle does not report within the reasonable time or does not

report at all, the Department would have the right to hire a vehicle from the market and the additional cost incurred by the Department will be borne by the Contractor. In case, neither a substitute vehicle is provided nor a vehicle is hired by the Department, proportionate contract charges are liable to be deducted from the contract charges payable.

11. The vehicle should be **registered with the concerned authority of Central/State Govt as commercial vehicle**. The agency/firm should have adequate number of telephones for contact round the clock.

12. **The rates quoted should be exclusive of the GST component. No GST will be paid if the operator fails to provide proof of valid GST registration Certificate. All taxes, fee, levy, insurance charges, charges for pollution certificate etc. other than GST would be borne by the Agency/Firm. Applicable TDS (income tax) will be deducted as per rules.**

13. The Additional Director General, NACIN, Zonal Campus, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh reserves the right to reject all or any of the offers without assigning any reason thereof and the decision of this office shall be final and binding.

14. The billing will be done on monthly basis after deduction of tax if any. Bills should be typed and in triplicate in connection with the service shall be submitted to the Additional Director General, NACIN, Zonal Campus, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh within the first week of each successive month with concerned document.

15. Financial bids of only those agency/firms would be opened, who have qualified in respect of the technical requirements.

16. Once the hiring of vehicles commences from a particular agency/firm, the vehicles ~~and the drivers~~ should not be changed unless so requested by the Additional Director General, NACIN, ZONAL CAMPUS, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh. The vehicle must be available at any time of day as desired by the Additional Director General, NACIN, ZONAL CAMPUS, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh

17. **IMPORTANT:** On awarding of the contract, the agency/firm has to furnish to the Additional Director General, NACIN, ZONAL CAMPUS, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh the original Registration certificate, Insurance Certificate, Pollution Certificate. The agency/firm, on its own cost, is responsible for timely renewal of Insurance certificate/pollution certificate. If the agency/firms fails to comply the said

condition, the onus of all the damages/fine/penalty/challans will be borne by the agency/firm.

18. The Additional Director General, NACIN, Zonal Campus, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh shall be liable to pay the hiring charges only. **Any other charges, including ~~monthly charges of driver~~, repair and maintenance of vehicle, insurance, petrol/diesel, oil and any other incidental expenses shall be borne by agency/firm.**

19. In case of breakdown of any vehicle during official duty, it shall be the responsibility of the firm to provide a substitute vehicle which is of similar make as replacement immediately.

20. In case any vehicle does not report on time/does not report at all, the Additional Director General, NACIN, Zonal Campus, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh would have the right to hire a vehicle from the market and the additional cost incurred to the Additional Director General, NACIN, ZONAL CAMPUS, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh will be borne by the agency/firm.

21. A penalty of Rs. 1000/- per day per vehicle may be levied if any vehicle or ~~driver~~ or agency/firm fails to meet above terms & conditions on any day.

22. In case of any accident, all the claims arising out of it shall be met by the agency/firm..

23. The contract between the Additional Director General, NACIN, Zonal Campus, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh and the service provider can be cancelled after a prior notice of one month from either side, in the event of poor service or violation of any of the conditions stipulated.

24. Any matter during the period of this agreement, which has not been specifically covered by this agreement, shall be decided by the Additional Director General, NACIN, ZONAL CAMPUS, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh, whose decision shall be final and conclusive.

25. The bidder is required to enter into an agreement on non-judicial stamp paper of Rs.100/- and the cost of stamp paper is to be borne by the successful bidder.

26. A log book specifying daily reporting and relieving time as well as daily opening & closing meter reading shall be maintained for the vehicle.

27. The office shall not be responsible for any fine charged by Police or other agencies,

parking, losses, damages, any accident of the vehicle or to any other vehicles or ~~for the injury to the driver~~ or any other third party. All such expenses on this account shall be borne by the vendor/supplier of vehicle and there will be no reimbursement from the Department in this regard.

28. In case of any dispute of any kind and in any respect whatsoever, the decision of the Additional Director General, NACIN, ZONAL CAMPUS, Chandigarh, C.R. Building, Plot No.19, Sector-17-C, Chandigarh, shall be final and binding.

29. The vehicle should be available at the disposal of Department Officer(s) everyday for 30/31 days (~~in case of Staff car it is 30/31 days, for other vehicle category upto 25/26 days~~) in a month (including Saturdays, Sundays & Holidays) for a time 10-12 hours per day. It will also be used to make out station trips and can be called during odd hours, when required. During outstation trips, the vehicle should be available at all times with no restriction of hours.

30. The service provider should be eligible to hire out vehicle as per the RTO norms. It is the sole responsibility of the service provider to obtain necessary permission from RTO or other Transport Agencies as required.

31. The Earnest money of the successful bidder will not be adjusted against monthly hiring charges or penalty/fine.

— strikethrough- not applicable

Annexure - II

(TECHNICAL DATA SHEET/BID)

(Not to be sent in Hard Copy- to be uploaded only)

1	Name, address and telephone / mobile no. of the bidder i.e. the Applicant Contractor	
2	Permanent Account No. (PAN) (copy of the PAN to be submitted)	
3	GSTN Registration No. (Copy of the Certificate to be submitted)	
4	No. of years of experience of running a fleet of vehicles on hiring basis	
5	Details of the Vehicles offered - Model and Year of manufacture of Vehicles offered.	<p>(i) (staff car) Mid Size Vehicle MAKE- _____ MODEL- _____ YEAR OF Manufacture;- _____</p> <p>If any other model of vehicle is offered then the details may submitted as below*;</p> <p>(ii) (staff car) Mid Size Vehicle MAKE- _____ MODEL- _____ YEAR OF Manufacture;- _____</p>
6	No. Of Drivers available with the bidder & their years of experience along with License Numbers	N.A
7	Self certification that no criminal case is pending against the drivers	N.A
8.	The vehicle is registered as commercial vehicle (mention Yes or NO)	
9.	The vehicle is owned (mentioned)	

*- Addl Director General will finally decide the model of vehicle and successful bidders will be bound to supply the same vehicle

Signature with Stamp

Annexure – III (Specimen Copy)

(FINANCIAL BID)

(Not to be sent in Hard Copy- to be uploaded in BoQ only”)

Vehicle type / Model	Rate per month per vehicle exclusive of GST	Extra charge Rate per KM
01 Mid Size Vehicle for Office at Chandigarh (without Driver and without Fuel)		Rs _____/Km [Extra charge Rate per KM beyond 2500 Kms]
01 Mid Size Vehicle for Office at Chandigarh (without Driver and with Fuel)		Rs _____/Km [Extra charge Rate per KM beyond 2000 Kms]

I have read the terms & conditions of the Tender Notice and agree to abide by them. The rate will be fixed for the whole financial year 2017-18.”

Seal : Signature of authorized person
Full Name (with seal)

Annexure - IV
TENDER ACCEPTANCE LETTER
(To be given on Company Letter Head)

Date:

To,

**The Additional Director General
NACIN ZONAL CAMPUS, CHANDIGARH**

Sub: Acceptance of Terms & Conditions of Tender.

Tender Reference No: _____

Name of Tender / Work: - Hiring of vehicle for NACIN ZONAL Campus, Chandigarh

Dear Sir,

1. I / We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely:

as per your advertisement, given in the above mentioned website(s).

2. I / We hereby certify that I / we have read the entire terms and conditions of the tender documents from Page No. ___ to ___ (including all documents like annexure(s), schedule(s), etc), which form part of the contract agreement and I / we shall abide hereby by the terms / conditions / clauses contained therein.

3. The corrigendum(s) issued from time to time by your department/ organisation too has also been taken into consideration, while submitting this acceptance letter.

4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.

5. I / We do hereby declare that our Firm has not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.

6. I / We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organisation shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely, if any.

Yours faithfully,

(Signature of the Bidder, with Official Seal)

CHECK LIST OF DOCUMENTS TO BE SUBMITTED.

BID CHECKLIST

Bidder is required to fill-up this checklist and enclose alongwith the envelope :-

S. No.	Item Description	Yes/No
1.	Tender Acceptance Letter (Annexure IV)	
2.	Technical Data Sheet	
3.	An undertaking that the agency hasn't been blacklisted	
4.	Documents mentioned in the tender document	
5	All pages of tender document (from 01 to 11) must duly signed and stamped	
6	Copy of PAN card	
7	Copy of GST Registration Certificate	
8	Experience certificate /declaration for providing vehicles to Govt/PSUs –if any	
9	Earnest Money @ Rs 2000/- (in DD in the name of Pay & Accounts officer, CBEC, Chandigarh	

ANNEXURE-A

Instructions for Online Bid Submission:

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “**Online bidder Enrollment**” on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC’s to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- 6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the

bidders, opening of bids etc. The bidders should follow this time during bid submission.

- 7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 7) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 8) Upon the successful and timely submission of bids (ie after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 9) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.
