



@
NACIN

VOL 1. SEPTEMBER-2022



Thamarai Priya of 73rd Batch

Message by the Pr. DG NACIN

It is a matter of delight that NACIN newsletter is coming out again after a hiatus. It captures the intrinsic message of our apex training institution that learning never ends. Capacity building is being accorded the utmost priority by the Government. NACIN endeavours to excel in it and is already recognized as a champion CTI.

In his recent message, the Hon'ble Prime Minister emphasized upon the institutionalization of the training for Civil Servants by laying down National Standards for Civil Services Training Institutions (NSCSTI). We at NACIN are committed to delivering excellent service standards. An ADG level conference was organized in Hyderabad on 2nd September 2022, in this context. Work on the deliverables as enumerated by the Capacity Building Commission on the eight pillars of the NSCSTI has also commenced. I am confident that NACIN will complete the accreditation process in a time bound manner.

Probationers remain the fulcrum of NACIN. While the 73rd Batch moves ahead in its training and attachments, NACIN will soon be host to the 74th Batch commencing their induction training in December 2022. Besides, the 72nd Batch will be back for their furbisher course as well. This is the first time that NACIN will be running three courses simultaneously for probationers, apart from the In- service trainings. It is a challenging proposition but team NACIN is fully geared up for the same.

The smooth and timely transition of the Academy to Hindupur is another challenge. The construction work is moving as per schedule and I am confident that all timelines will be duly met.

Like all other offices, NACIN too was impacted by the pandemic. I take a moment to offer homage to the officers and staff of NACIN who lost their lives to COVID -19. Their loss will never be fulfilled.

Our aim remains to foster an atmosphere of conducive growth and excellence, where wisdom blooms and esprit- de- corps is the binding force. We are guided in our efforts by the everlasting principle of “असतो मा सद्गमय, तमसो मा ज्योतिर्गमय”

Best Wishes
Satish Kumar Agrawal
Pr. DG NACIN

From the Editor's Desk

We often talk of 'The Road Less Travelled', but we also often do not know how to take that. In my view, constant improvements in one's self, one's relationships and one's environment are the only indicators leading us to the road less travelled. Once the journey commences, a desire to excel, a passion for perfection and a dream to be the best- these companions are what would make it worthwhile. And hence, as I revive the NACIN newsletter, I am reminded of KAIZEN. Its guiding principles specially the three pillars of let it flow, empower people and being transparent are invaluable life lessons. I realize that life at NACIN is full of potential to make each day better than the previous one and that puts such a tremendous onus on each one of us working here "to strive, to seek, to find and not to yield".

The probationers provide the spark to NACIN. Their vivacious energy resonates in the campus. They are nurtured to enable them to become more than competent officers. NACIN seeks to equip them with a wholesome personality, an emphatic thought process and a balanced mindset. While they follow a demanding curriculum, they find time for multiple extra-curricular activities. A rich cultural programme was put up by them which saw the release of this newsletter. With a view to create a sense of belongingness to the Department, which can later translate into a sense of ownership, the newsletter also reflects their voice. Their library society has succinctly captured the Goa attachment in Nascent- the column by probationers.

Listening to the accomplished voices of the country speak about governance and other perspectives can convey as much if not more than academics. The Eminent Speaker Series was, therefore, resumed in NACIN. Shri Amitabh Kant was the first speaker in the series. He held the probationers enthralled as he spoke about the transformative approaches in government today with a focus on the strong digital landscape in the country. The interactive session later saw the probationers engaging him with their many questions.

In order to tackle any emergent health situation, a tie up was done with the

Sarvodaya Hospital to provide, among other services, an ambulance on call and need based facilitation of admission process in hospital. A one-day capacity enhancement programme was organized with the Pria Warrick Academy. This included capsules on communication skills, social and dining etiquettes and other segments of OLQs. The programme was well received and feedback has graded it as being immensely beneficial.

Besides, the sports committee organized a sports meet wherein different competitions were held.

Amidst all this plethora of activities and initiatives, NACIN continues with its mandate of In-service trainings as well. Phase-V of MCTP-2022-23 for a batch of 30 Officers (1991 to 1995 batch) to the rank of Pr. Commissioner/Commissioner through the Partner Institute, ISB, Hyderabad was got conducted. Since January 2022, the ICT Cell conducted total 13 trainings/workshops (wherein, total 412 participants were trained) on various subjects. Similarly, the IST Cell, organized 27 trainings (22 in online mode and 5 in offline mode) for Group-A officers of CBIC.

Lastly, believing in the words of Hans Andersen that “where words fail, music speaks”, a music room for the probationers was got inaugurated by the Pr. DG, NACIN.

In the words of Gautam Buddha, “you cannot travel the path until you have become the path itself”.

Wishing you success in your journey.

Dr. Kavita Bhatnagar
ADG, NACIN

Nascent: Voice Of Probationers

Customs Indigo!

I vividly remember my first attachment to Custom House in the beloved city of Joy – Kolkata. Almost everyone we met fondly remembered their Probation as the most exciting and cherished period of their career. Their nostalgia was understandable. For never again will one ever have an opportunity to make demands on their Commissioner, ask the most trivial questions from their mentors, spend an evening of joviality with their seniors, or go on official attachments that are once in a lifetime experiences. Today, this prerogative belongs to us. Yes, we are the 73rd batch of IRS Probationers, the youngest, and perhaps the most privileged members of the service.

In the few months of our training, we got an insider's view of the administrative system. Our introduction to the diverse facets of the service has translated into a sense of belonging. And our recent trip to Goa to visit "Dharohar" – National Museum on GST and Customs, was an occasion to convert the sentiment of belonging to an active model of ownership.

The special attachment to Goa provided us with an opportunity to make valuable contributions towards an unique endeavour. Our inquisitive minds and uninhibited candor were expected to bring an air of freshness and ingenuity into the museum that is still in its incipient stage. So, we began to prepare ourselves for what was going to be a two-day rendezvous with the history of taxation in one of the most popular tourist destinations of India.

By the time we reached Goa, monsoon clouds had already overcast a shadow over our hopes for a fun weekend. The continuous rains and blaring red alerts at beaches had dampened our enthusiasm. But brighter and bluer things were waiting for us around the corner. Our first visit to "Dharohar" on Sunday morning - yes, Sunday morning – provided us the first taste of yesteryear charm and grandeur. Built in 17th century as an Alfadenga (Custom House) across the banks of river Mandovi, the blue building is a rare embodiment of Portuguese architecture. A row of white windows sheltered by red canopies adorn the custom Indigo facade of the Heritage building. At the top of the entrance was a white inscription in Portuguese "Genio Restaurador Levante Altivo Morda Ingentio do Comercio ao liro". It translates in English as "Restoring genius proudly rises, inborn of World Trade" -- a worthy preamble to the museum that celebrates the revenue history of India and foretells its rise in the world of trade and commerce.

Inside the building, there is a small chapel to the right that is dedicated to St. Francis. Revered as the Patron Spirit of Lost and Found, it is only fitting that it graces the residence of lost, stolen and seized antiquities. Beyond the chapel and past the inauguration stone, we walk through the green channel into a gallery that articulates the history of seizures through a curated panel of testimonies, eclectic collection of artifacts, and innovative use of audio-visual technologies. It narrates the most interesting stories of celebrated confiscation, the ingenuity behind concealment and deception, and the evolving art of detection.

However, most of the seized articles are of lost provenance. As probationers, our primary task in the museum was to assume responsibility for these artifacts and bridge the documentation gap. In-depth scrutiny of seizure documents would help us detail the description of the artifacts and trace their origin and history.

A critical tour of the museum sensitized us to its scope and agenda. Initiatives were underway to make the museum more interactive and accessible. Audio guides have been made available. A touch-screen display offers information to visitors on the modern modus-operandi of smuggling. The floor plan of the museum and the placement of display panels were strategically decided. A seamless narrative detailed the chronological evolution of custom and revenue authorities across diverse verticals.

The planned layout of exhibits, thematic text panels, diorama displays, and audio-visual diaries play a major role in ensuring an immersive and educational experience for the visitors. The museum is being developed as a concept – a one-of-its-kind initiative to serve as a communication bridge between tax authorities and the general public. It articulates the role, history and contributions of the service towards nation-building, while exhorting people to assist in building a cooperative taxation culture.

The Indian Revenue Service (Customs and Indirect Taxes) has played a major role in revenue generation and trade facilitation. Exemplary courage and administrative genius of legendary taxmen have been instrumental in securing our economic frontiers, safeguarding our wildlife and protection of our cultural heritage, and ensuring social well-being. Dharohar enlivens the rich legacy that was bequeathed to us. And our visit has entrusted us with an ideal that we will forever seek to emulate as we embark on our journey of life-long public service.

Tanvi Soni

President, Library and IT Committee

Goa Visit



Inauguration Of Music Room



Glimpses of Sports







आज़ादी का
अमृत महोत्सव